

	DEPARTMENT OF PUBLIC SAFETY CORRECTIONS ADMINISTRATION POLICY AND PROCEDURES	EFFECTIVE DATE: OCT 20, 2015	POLICY NO.: COR.10.1C.02
		SUPERSEDES (Policy No. & Date): COR.10.1C.02 (12/29/08)	
	SUBJECT: CLINICAL PERFORMANCE ENHANCEMENT		Page 1 of 3

1.0 PURPOSE

The purpose of this policy is to enhance the quality of patient care through an annual evaluation process of the appropriateness of services by all direct patient care clinicians, RNs and LPNs.

2.0 REFERENCES AND DEFINITIONS

.1 References

- a. Hawaii Revised Statutes; Section 26-14.6, Department of Public Safety; and Section 353C-2, Director of Public Safety, Powers and Duties.
- b. National Commission on Correctional Health Care, Standards for Health Services in Prisons and Jails, (2014).

.2 Definition

- a. Clinical Performance Enhancement (CPE): A process of having a health professional's work reviewed by another professional of at least equal training in the same general discipline.
- b. Direct Patient Care Clinicians: are all licensed practitioners providing the facility's medical, dental and mental health care including physicians, dentists, midlevel practitioners and qualified mental health professionals.
- c. Independent Review: A review by a practitioner not previously involved in the care of patient(s) directed toward the assessment of the provider's compliance with discipline specific and community standards of care. The review shall include an analysis of trends in the practitioner's clinical practice.
- d. Qualified Mental Health Professionals: include psychiatrists, psychologists, psychiatric social workers, psychiatric nurses, and others who by virtue of their education, credentials and experience are permitted by law to evaluate and care for the mental health needs of patients.

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3.0 POLICY

- .1 A CPE review is an annual professional practice review independent from a performance review. Reviews shall be conducted for all RNs and LPNs, physicians, psychiatrists, dentists, mid-levels such as nurse practitioners, clinical psychologists and qualified mental health professionals by another professional of at least equal training in the same general discipline.
- .2 All CPE reviews are confidential.
- .3 All reviews will include the name of the individual reviewed, the date of the review, the name and credentials of the reviewer, a summary of the findings and corrective actions, if any, and confirmation that the review was shared with the individual being reviewed.
- .4 An independent review shall be conducted whenever there is a serious concern about a direct patient care clinician's competence.

4.0 PROCEDURE

- .1 A CPE review shall be performed by the Medical Director or a designee on all physicians and midlevel providers. The Clinical Services Branch Administrator (CSBA) or a designee shall perform clinical services enhancement reviews on RN and LPN staff. The Mental Health Branch Administrator (MHBA) or designee shall perform reviews on clinical psychologists and qualified mental health professionals. A designated Dental authority or designee shall perform clinical services enhancement reviews on dental providers.
- .2 CPE reviews are confidential and shall include a review of a minimum of 10 medical records. Documentation shall include the clinician's name, date of the review, credentials of provider under review, confirmation that the review was shared with the provider and a summary of findings and corrective actions, if any.
- .3 A log of the written record providing the names of the providers and the dates for their most recent reviews shall be maintained.
- .4 An independent review shall be conducted when there is a serious concern about any direct patient care clinician's competence.
- .5 Procedures to improve a patient care clinician's competence when such action is necessary shall be implemented

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