DEPARTMENT OF PUBLIC SAFETY
REPORT TO THE 2007 LEGISLATURE

ACT 258, SECTION 2

GENDER RESPONSIVE COMMUNITY BASED PROGRAMS FOR WOMEN

December 2006
I. INTRODUCTION

The Hawaii State Legislature appropriated funds for gender responsive community based programs for female offenders under the auspices of the Department of Public Safety. The program design must meet the needs of the female offenders to include but not limited to substance abuse treatment, life skills, employment training and placement, parenting and a transitional support system as the re-integrate back into the community.

The purpose of this report is to provide the Hawaii State Legislature with information regarding the status of the appropriated funds.

II. EXPENDITURES

The Governor approved the Department of Public Safety’s request to release the $175,000 on October 13, 2006. A Request for Information (RFI) was posted on the SPO website on December 1, 2006. An informational meeting was held on Friday, December 15, 2006.

The contract for services is expected to start effective March 2007 or soon after.
Department of Public Safety
Honolulu, Hawaii

December 1, 2006

REQUEST FOR INFORMATION
No.: RFI-PSD 07-CPSE-18

for

LIFE SKILLS AND JOB DEVELOPMENT SERVICES FOR
FEMALE INMATES ON OAHU

The Department of Public Safety, Corrections Program Services Division, Education Program is seeking providers interested in providing intensive entry life skills and Job Development Services for Women Inmates on the island of Oahu. Interested providers are encouraged to review and comment on the summary of scope of services, provider requirements, and provide a description of the range of services they can provide, their qualifications and applicable certification, if any, they possess.

The initial contract term will be for a twelve month period, with an option to extend for one additional twelve month period, subject to the availability of funds, satisfactory performance and prior written mutual agreement. A single contract will be awarded under this request for proposals with $175,000 for FY 2007.

The women offenders referred to this program will be those who are within one year or less from release. The program prepares these women to enter into the community with the necessary social, life and employment skills to succeed. The Service Provider shall provide life skills services, and job placement services directly related to offender entry into the community. Services include life management, relationships, stress management, employment and independent living skills.

The purpose of the project is to assist women offenders through a program that will increase the participants' ability to be productive members of society.

PSD will conduct a non-mandatory informational meeting to discuss the scope of work, and the required provider qualifications on December 15, 2006 at 1:30 PM at PSD, 919 Ala Moana Boulevard, Room 401, Honolulu, Hawaii 96814. Written comments and provider service descriptions may be sent to the address cited; faxed to the attention of Mr. Marc Yamamoto at (808) 587-1244; or e-mailed to marc.s.yamamoto@hawaii.gov. PSD appreciate the receipt of all written comments and provider service descriptions by 4:30 PM on December 22, 2006.

Please note that participation in this RFI process is optional, and is not required in order to respond to any subsequent procurement by the Department. Neither the Department nor the interested party has any obligation under this RFI.
State of Hawaii
Department of Public Safety
Corrections Program Services
Education Program Services

Request for Proposals
RFP No. : PSD 07-CPSE-18

Intensive Re-Entry & Transition Program For Female Inmates On Oahu

Date Issued: February 9, 2007

Note: If this RFP was downloaded from the State Procurement Office RFP Website each applicant must provide contact information to the RFP contact person for this RFP to be notified of any changes. For your convenience, you may download the RFP Interest form, complete and e-mail or mail to the RFP contact person. The State shall not be responsible for any missing addenda, attachments or other information regarding the RFP if a proposal is submitted from an incomplete RFP.
February 9, 2007

REQUEST FOR PROPOSALS

INTENSIVE RE-ENTRY & TRANSITION PROGRAM
FOR FEMALE INMATES ON OAHU
RFP No. PSD 07-CPSE-18

The Department of Public Safety, Corrections Program Services Division, is requesting proposals from qualified applicants to provide a Intensive Re-entry & Transition Program for Women Inmates on the island of Oahu. The initial contract term will be from June 15, 2007 through June 14, 2008, with the option to extend for one additional twelve month period or portions thereof, subject to the availability of funds, satisfactory performance of the provider and prior written mutual consent. A single contract will be awarded under this request for proposals.

The women offenders who will be referred to this program will be those who are approaching release from incarceration and transitioning back into the community. The Service Provider shall provide life skills training services, and job placement services. Educational classes related to the areas of cognitive skills training, substance abuse, domestic violence, physical and sexual abuse will be required for all the participants.

Proposals shall be mailed, postmarked by the United States Postal Service on or before March 30, 2007, and received no later than 10 days from the submittal deadline. Hand delivered proposals shall be received no later than 4:30 p.m., Hawaii Standard Time (HST), on March 30, 2007, at the drop-off sites designated on the Proposal Mail-in and Delivery Information Sheet. Proposals postmarked or hand delivered after the submittal deadline shall be considered late and rejected. There are no exceptions to this requirement.

The Corrections Program Services Division will conduct a non-mandatory orientation on February 21, 2007 from 1:00 p.m. to 2:00 p.m., HST, at 919 Ala Moana Boulevard, Room 404, Honolulu, Hawaii 96814. All prospective applicants are encouraged to attend the orientation.

The deadline for submission of written questions is 4:30 p.m. HST on February 28, 2007. All written questions will receive a written response from the State on or about March 7, 2007.

Inquiries regarding this RFP should be directed to the RFP contact person, Mr. Marc Yamamoto at 919 Ala Moana Boulevard, Room 413, Honolulu, Hawaii 96814, telephone: (808) 587-1215, fax: (808) 587-1244 or e-mail at marc.s.yamamoto@hawaii.gov.
PROPOSAL MAIL-IN AND DELIVERY INFORMATION SHEET

NUMBER OF COPIES TO BE SUBMITTED: 4

ALL MAIL-INS SHALL BE POSTMARKED BY THE UNITED STATES POSTAL SERVICE (USPS) NO LATER THAN March 30, 2007 and received by the state purchasing agency no later than 10 days from the submittal deadline.

All Mail-ins
Department of Public Safety
Planning, Programming & Budget
Office—Purchasing & Contracts
919 Ala Moana Boulevard, Room 413
Honolulu, Hawaii 96814

PSD RFP COORDINATOR
Marc Yamamoto
For further info. or inquiries
Phone: 587-1215
Fax: 587-1244

ALL HAND DELIVERIES SHALL BE ACCEPTED AT THE FOLLOWING SITES UNTIL 4:30 P.M., Hawaii Standard Time (HST), March 30, 2007. Deliveries by private mail services such as FEDEX shall be considered hand deliveries. Hand deliveries shall not be accepted if received after 4:30 p.m., March 30, 2007.

Drop-off Site
Oahu:
Department of Public Safety
Planning, Programming & Budget
Office—Purchasing & Contracts
919 Ala Moana Boulevard, Room 413
Honolulu, Hawaii 96814
# RFP Table of Contents

**Section 1 Administrative Overview**

<table>
<thead>
<tr>
<th>Section</th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>I.</td>
<td>Procurement Timetable</td>
<td>1-1</td>
</tr>
<tr>
<td>II.</td>
<td>Website Reference</td>
<td>1-2</td>
</tr>
<tr>
<td>III.</td>
<td>Authority</td>
<td>1-2</td>
</tr>
<tr>
<td>IV.</td>
<td>RFP Organization</td>
<td>1-2</td>
</tr>
<tr>
<td>V.</td>
<td>Contracting Office</td>
<td>1-3</td>
</tr>
<tr>
<td>VI.</td>
<td>Orientation</td>
<td>1-3</td>
</tr>
<tr>
<td>VII.</td>
<td>Submission of Questions</td>
<td>1-4</td>
</tr>
<tr>
<td>VIII.</td>
<td>Submission of Proposals</td>
<td>1-4</td>
</tr>
<tr>
<td>IX.</td>
<td>Discussions with Applicants</td>
<td>1-7</td>
</tr>
<tr>
<td>X.</td>
<td>Opening of Proposals</td>
<td>1-7</td>
</tr>
<tr>
<td>XI.</td>
<td>Additional Materials and Documentation</td>
<td>1-7</td>
</tr>
<tr>
<td>XII.</td>
<td>RFP Amendments</td>
<td>1-7</td>
</tr>
<tr>
<td>XIII.</td>
<td>Final Revised Proposals</td>
<td>1-7</td>
</tr>
<tr>
<td>XIV.</td>
<td>Cancellation of Request for Proposals</td>
<td>1-8</td>
</tr>
<tr>
<td>XV.</td>
<td>Costs for Proposal Preparation</td>
<td>1-8</td>
</tr>
<tr>
<td>XVI.</td>
<td>Provider Participation in Planning</td>
<td>1-8</td>
</tr>
<tr>
<td>XVII.</td>
<td>Rejection of Proposals</td>
<td>1-8</td>
</tr>
<tr>
<td>XVIII.</td>
<td>Notice of Award</td>
<td>1-9</td>
</tr>
<tr>
<td>XIX.</td>
<td>Protests</td>
<td>1-9</td>
</tr>
<tr>
<td>XX.</td>
<td>Availability of Funds</td>
<td>1-10</td>
</tr>
<tr>
<td>XXI.</td>
<td>Monitoring and Evaluation</td>
<td>1-10</td>
</tr>
<tr>
<td>XXII.</td>
<td>General and Special Conditions of the Contract</td>
<td>1-10</td>
</tr>
<tr>
<td>XXIII.</td>
<td>Cost Principles</td>
<td>1-11</td>
</tr>
</tbody>
</table>

**Section 2 - Service Specifications**

<table>
<thead>
<tr>
<th>Section</th>
<th>Title</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>I.</td>
<td>Introduction</td>
<td>2-1</td>
</tr>
<tr>
<td>A.</td>
<td>Overview, Purpose or Need</td>
<td>2-1</td>
</tr>
<tr>
<td>B.</td>
<td>Planning activities conducted in preparation for this RFP</td>
<td>2-1</td>
</tr>
<tr>
<td>C.</td>
<td>Description of the Goals of the Service</td>
<td>2-1</td>
</tr>
<tr>
<td>D.</td>
<td>Description of the Target Population to be Served</td>
<td>2-1</td>
</tr>
<tr>
<td>E.</td>
<td>Geographic Coverage of Service</td>
<td>2-1</td>
</tr>
<tr>
<td>F.</td>
<td>Probable Funding Amounts, Source, and Period of Availability</td>
<td>2-1</td>
</tr>
<tr>
<td>II.</td>
<td>General Requirements</td>
<td>2-1</td>
</tr>
<tr>
<td>A.</td>
<td>Specific Qualifications or Requirements</td>
<td>2-1</td>
</tr>
<tr>
<td>B.</td>
<td>Secondary Purchaser Participation</td>
<td>2-3</td>
</tr>
<tr>
<td>C.</td>
<td>Multiple or Alternate Proposals</td>
<td>2-3</td>
</tr>
<tr>
<td>D.</td>
<td>Single or Multiple Contracts to be Awarded</td>
<td>2-3</td>
</tr>
<tr>
<td>E.</td>
<td>Single or Multi-Term Contracts to be Awarded</td>
<td>2-3</td>
</tr>
<tr>
<td>F.</td>
<td>RFP Contact Person</td>
<td>2-3</td>
</tr>
<tr>
<td>III.</td>
<td>Scope of Work</td>
<td>2-4</td>
</tr>
</tbody>
</table>
Section 3 - Proposal Application Instructions

General Instructions for Completing Applications ........................................ 3-1
I. Program Overview .................................................................................. 3-1
II. Experience and Capability .................................................................... 3-2
   A. Necessary Skills .................................................................................. 3-2
   B. Experience .......................................................................................... 3-3
   C. Quality Assurance and Evaluation ..................................................... 3-3
   D. Coordination of Services .................................................................... 3-3
   E. Facilities .............................................................................................. 3-3
III. Project Organization and Staffing ........................................................ 3-3
    A. Staffing .............................................................................................. 3-3
    B. Project Organization ........................................................................... 3-3
IV. Service Delivery .................................................................................... 3-4
V. Financial .................................................................................................. 3-4
   A. Pricing Structure ................................................................................ 3-4
   B. Other Financial Related Materials ..................................................... 3-5
VI. Other ...................................................................................................... 3-5
    A. Litigation ............................................................................................ 3-5

Section 4 – Proposal Evaluation

I. Introduction ............................................................................................ 4-1
II. Evaluation Process ................................................................................ 4-1
III. Evaluation Criteria ................................................................................ 4-2
    A. Phase 1 – Evaluation of Proposal Requirements ............................ 4-2
    B. Phase 2 – Evaluation of Proposal Application ............................... 4-2
    C. Phase 3 – Recommendation for Award ............................................ 4-4

Section 5 – Attachments

Attachment A. Competitive Proposal Application Checklist
Attachment B. Sample Proposal Table of Contents
Section 1

Administrative Overview
Section 1
Administrative Overview

Applicants are encouraged to read each section of the RFP thoroughly. While sections such as the administrative overview may appear similar among RFPs, state purchasing agencies may add additional information as applicable. It is the responsibility of the applicant to understand the requirements of each RFP.

I. Procurement Timetable

Note that the procurement timetable represents the State’s best estimated schedule. Contract start dates may be subject to the issuance of a notice to proceed.

<table>
<thead>
<tr>
<th>Activity</th>
<th>Scheduled Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public notice announcing RFP</td>
<td>February 9, 2007</td>
</tr>
<tr>
<td>Distribution of RFP</td>
<td>February 9, 2007</td>
</tr>
<tr>
<td>RFP orientation session</td>
<td>February 21, 2007</td>
</tr>
<tr>
<td>Closing date for submission of written questions for written responses</td>
<td>February 28, 2007</td>
</tr>
<tr>
<td>State purchasing agency's response to applicants' written questions</td>
<td>March 7, 2007</td>
</tr>
<tr>
<td>Discussions with applicant prior to proposal submittal deadline (if required)</td>
<td>March 12 –16, 2007</td>
</tr>
<tr>
<td>Proposal submittal deadline</td>
<td>March 30, 2007</td>
</tr>
<tr>
<td>Discussions with applicant after proposal submittal deadline (if required)</td>
<td>April 2 – 13, 2007</td>
</tr>
<tr>
<td>Final revised proposals (if required)</td>
<td>April 20, 2007</td>
</tr>
<tr>
<td>Proposal evaluation period</td>
<td>April 2 –27, 2007</td>
</tr>
<tr>
<td>Provider selection</td>
<td>May 1, 2007</td>
</tr>
<tr>
<td>Notice of statement of findings and decision</td>
<td>May 2, 2007</td>
</tr>
<tr>
<td>Contract start date</td>
<td>June 15, 2007</td>
</tr>
</tbody>
</table>
II. Website Reference

The State Procurement Office (SPO) website is www.spo.hawaii.gov

<table>
<thead>
<tr>
<th>For</th>
<th>Click</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Procurement of Health and Human Services</td>
<td>&quot;Health and Human Services, Chapter 103F, HRS...&quot;</td>
</tr>
<tr>
<td>2 RFP website</td>
<td>&quot;Health and Human Services, Ch. 103F...&quot; and &quot;RFPs&quot;</td>
</tr>
<tr>
<td>3 Hawaii Administrative Rules (HAR) for Procurement of Health and Human Services</td>
<td>&quot;Statutes and Rules&quot; and &quot;Procurement of Health and Human Services&quot;</td>
</tr>
<tr>
<td>4 Forms</td>
<td>&quot;Health and Human Services, Ch. 103F...&quot; and &quot;For Private Providers&quot; and &quot;Forms&quot;</td>
</tr>
<tr>
<td>5 Cost Principles</td>
<td>&quot;Health and Human Services, Ch. 103F...&quot; and &quot;For Private Providers&quot; and &quot;Cost Principles&quot;</td>
</tr>
<tr>
<td>6 Standard Contract -General Conditions</td>
<td>&quot;Health and Human Services, Ch. 103F...&quot; &quot;For Private Providers&quot; and &quot;Contract Template - General Conditions&quot;</td>
</tr>
<tr>
<td>7 Protest Forms/Procedures</td>
<td>&quot;Health and Human Services, Ch. 103F...&quot; and &quot;For Private Providers&quot; and &quot;Protests&quot;</td>
</tr>
</tbody>
</table>

Non-SPO websites
(Please note: website addresses may change from time to time. If a link is not active, try the State of Hawaii website at www.hawaii.gov)

<table>
<thead>
<tr>
<th>For</th>
<th>Go to</th>
</tr>
</thead>
<tbody>
<tr>
<td>8 Tax Clearance Forms (Department of Taxation Website)</td>
<td><a href="http://www.hawaii.gov/tax/">http://www.hawaii.gov/tax/</a> click &quot;Forms&quot;</td>
</tr>
<tr>
<td>9 Wages and Labor Law Compliance, Section 103-055, HRS, (Hawaii State Legislature website)</td>
<td><a href="http://www.capitol.hawaii.gov/">http://www.capitol.hawaii.gov/</a> click &quot;Bill Status and Documents&quot; and &quot;Browse the HRS Sections.&quot;</td>
</tr>
<tr>
<td>10 Department of Commerce and Consumer Affairs, Business Registration</td>
<td><a href="http://www.hawaii.gov/dcca">http://www.hawaii.gov/dcca</a> click &quot;Business Registration&quot;</td>
</tr>
<tr>
<td>11 Campaign Spending Commission</td>
<td><a href="http://www.hawaii.gov/campaign">www.hawaii.gov/campaign</a></td>
</tr>
</tbody>
</table>

III. Authority

This RFP is issued under the provisions of the Hawaii Revised Statutes (HRS), Chapter 103F and its administrative rules. All prospective applicants are charged with presumptive knowledge of all requirements of the cited authorities. Submission of a valid executed proposal by any prospective applicant shall constitute admission of such knowledge on the part of such prospective applicant.
IV. **RFP Organization**

This RFP is organized into five sections:

**Section 1, Administrative Overview**—Provides applicants with an overview of the procurement process.

**Section 2, Service Specifications**—Provides applicants with a general description of the tasks to be performed, delineates applicant responsibilities, and defines deliverables (as applicable).

**Section 3, Proposal Application Instructions**—Describes the required format and content for the proposal application.

**Section 4, Proposal Evaluation**—Describes how proposals will be evaluated by the state purchasing agency.

**Section 5, Attachments**—Provides applicants with information and forms necessary to complete the application.

V. **Contracting Office**

The Contracting Office is responsible for overseeing the contract(s) resulting from this RFP, including system operations, fiscal agent operations, and monitoring and assessing provider performance. The Contracting Office is:

Ms. Maureen Tito, Corrections Program Services  
Department of Public Safety  
919 Ala Moana Boulevard, Room 405  
Honolulu, Hawaii 96814

Phone (808) 587-1279  
Fax: (808) 587-1280

VI. **Orientation**

An orientation for applicants in reference to the request for proposals will be held as follows:

**Date:** February 21, 2007  
**Time:** 1:00 pm to 2:00 pm HST  
**Location:** Department of Public Safety Planning, Programming & Budget Office—Purchasing & Contracts  
919 Ala Moana Boulevard, Room 404  
Honolulu, Hawaii 96814
Applicants are encouraged to submit written questions prior to the orientation. Impromptu questions will be permitted at the orientation and spontaneous answers provided at the state purchasing agency's discretion. However, answers provided at the orientation are only intended as general direction and may not represent the state purchasing agency's position. Formal official responses will be provided in writing. To ensure a written response, any oral questions should be submitted in writing following the close of the orientation, but no later than the submittal deadline for written questions indicated in the next paragraph (VII. Submission of Questions).

VII. Submission of Questions

Applicants may submit questions to the RFP Contact Person identified in Section 2 of this RFP. All written questions will receive a written response from the state purchasing agency.

Deadline for submission of written questions:
Date: February 28, 2007 Time: 4:30 pm HST

State agency responses to applicant written questions will be provided by:
Date: March 7, 2007

VIII. Submission of Proposals

A. Forms/Formats - Forms, with the exception of program specific requirements, may be found on the State Procurement Office website (See page 1-2, Websites Referred to in this RFP. Refer to the Proposal Application Checklist for the location of program specific forms.

2. Proposal Application Identification (Form SPO-H-200) - Provides identification of the proposal.

3. Proposal Application Checklist – Provides applicants with information on where to obtain the required forms; information on program specific requirements; which forms are required and the order in which all components should be assembled and submitted to the state purchasing agency.

4. Table of Contents - A sample table of contents for proposals is located in Section 5, Attachments. This is a sample and meant as a guide. The table of contents may vary depending on the RFP.
5. **Proposal Application (Form SPO-H-200A)** - Applicant shall submit comprehensive narratives that addresses all of the issues contained in the Proposal Application Instructions, including a cost proposal/budget if required. (Refer to Section 3 of this RFP.)

6. **Tax Clearance** – A certified copy of a current valid tax clearance certificate issued by the State of Hawaii, Department of Taxation (DOTAX) and the Internal Revenue Service (IRS) will be required either at the time of proposal submittal or upon notice of award at the discretion of the purchasing agency.

Refer to Section 4, subparagraph III.A.1, Administrative Requirements, and the Proposal Application Checklist (located in Section 5) to determine whether the tax clearance is required at time of proposal submittal for this RFP. Tax clearance application may be obtained from the Department of Taxation website. (See paragraph II, Website Reference.)

**B. Program Specific Requirements** - Additional program specific requirements are included in Sections 2 and/or 3, Service Specifications and the Proposal Application Instructions, as applicable. If Federal and/or State certifications are required, they are listed on the Proposal Application Checklist located in Section 5.

**C. Multiple or Alternate Proposals** - Multiple or alternate proposals shall not be accepted unless specifically provided for in Section 2 of this RFP. In the event alternate proposals are not accepted and an applicant submits alternate proposals, but clearly indicates a primary proposal, it shall be considered for award as though it were the only proposal submitted by the applicant.

**D. Wages and Labor Law Compliance** - Before a provider enters into a service contract in excess of $25,000, the provider shall certify that it complies with section 103-55, HRS, Wages, hours, and working conditions of employees of contractors performing services. Section 103-55, HRS may be obtained from the Hawaii State Legislature website. (See paragraph II, Website Reference.)

**E. Compliance with all Applicable State Business and Employment Laws.** All providers shall comply with all laws
governing entities doing business in the State. Prior to contracting, owners of all forms of business doing business in the state except sole proprietorships, charitable organizations unincorporated associations and foreign insurance companies be register and in good standing with the Department of Commerce and Consumer Affairs (DCCA), Business Registration Division. Foreign insurance companies must register with DCCA, Insurance Division. More information is on the DCCA website. (See paragraph II, Website Reference.)

F. Campaign Contributions by State and County Contractors. Contractors are hereby notified of the applicability of Section 11-205.5, HRS, which states that campaign contributions are prohibited from specified State or county government contractors during the term of the contract if the contractors are paid with funds appropriated by a legislative body. For more information, Act 203/2005 FAQs are available at the Campaign Spending Commission webpage. (See paragraph II, Website Reference.)

G. Confidential Information – If an applicant believes any portion of a proposal contains information that should be withheld as confidential, the applicant shall request in writing nondisclosure of designated proprietary data to be confidential and provide justification to support confidentiality. Such data shall accompany the proposal, be clearly marked, and shall be readily separable from the proposal to facilitate eventual public inspection of the non-confidential sections of the proposal.

Note that price is not considered confidential and will not be withheld.

H. Proposal Submittal – All mail-ins shall be postmarked by the United States Postal System (USPS) and received by the State purchasing agency no later than the submittal deadline indicated on the attached Proposal Mail-in and Delivery Information Sheet. All hand deliveries shall be received by the State purchasing agency by the date and time designated on the Proposal Mail-In and Delivery Information Sheet. Proposals shall be rejected when:

- Postmarked after the designated date; or
- Postmarked by the designated date but not received within 10 days from the submittal deadline; or
- If hand delivered, received after the designated date and time.
The number of copies required is located on the Proposal Mail-In and Delivery Information Sheet. Deliveries by private mail services such as FEDEX shall be considered hand deliveries and shall be rejected if received after the submittal deadline. Dated USPS shipping labels are not considered postmarks.

Faxed proposals and/or submission of proposals on diskette/cd or transmission by e-mail are not permitted.

IX. Discussions with Applicants

A. Prior to Submittal Deadline. Discussions may be conducted with potential applicants to promote understanding of the purchasing agency's requirements.

B. After Proposal Submittal Deadline - Discussions may be conducted with applicants whose proposals are determined to be reasonably susceptible of being selected for award, but proposals may be accepted without discussions, in accordance section 3-143-403, HAR.

X. Opening of Proposals

Upon receipt of proposal by a state purchasing agency at a designated location, proposals, modifications to proposals, and withdrawals of proposals shall be date-stamped, and when possible, time-stamped. All documents so received shall be held in a secure place by the state purchasing agency and not examined for evaluation purposes until the submittal deadline.

Procurement files shall be open to public inspection after a contract has been awarded and executed by all parties.

XI. Additional Materials and Documentation

Upon request from the state purchasing agency, each applicant shall submit any additional materials and documentation reasonably required by the state purchasing agency in its evaluation of the proposals.

XII. RFP Amendments

The State reserves the right to amend this RFP at any time prior to the closing date for the final revised proposals.
XIII. **Final Revised Proposals**

If requested, final revised proposals shall be submitted in the manner, and by the date and time specified by the state purchasing agency. If a final revised proposal is not submitted, the previous submittal shall be construed as the applicant's best and final offer/proposal. *The applicant shall submit only the section(s) of the proposal that are amended, along with the Proposal Application Identification Form (SPO-H-200).* After final revised proposals are received, final evaluations will be conducted for an award.

XIV. **Cancellation of Request for Proposal**

The request for proposal may be canceled and any or all proposals may be rejected in whole or in part, when it is determined to be in the best interests of the State.

XV. **Costs for Proposal Preparation**

Any costs incurred by applicants in preparing or submitting a proposal are the applicants' sole responsibility.

XVI. **Provider Participation in Planning**

Provider participation in a state purchasing agency’s efforts to plan for or to purchase health and human services prior to the state purchasing agency's release of a request for proposals, including the sharing of information on community needs, best practices, and providers' resources, shall not disqualify providers from submitting proposals if conducted in accordance with sections 3-142-202 and 3-142-203 of the Hawaii Administrative Rules for Chapter 103F, HRS.

XVII. **Rejection of Proposals**

The State reserves the right to consider as acceptable only those proposals submitted in accordance with all requirements set forth in this RFP and which demonstrate an understanding of the problems involved and comply with the service specifications. Any proposal offering any other set of terms and conditions contradictory to those included in this RFP may be rejected without further notice.

A proposal may be automatically rejected for any one or more of the following reasons: (Relevant sections of the Hawaii Administrative Rules for Chapter 103F, HRS, are parenthesized)
(1) Rejection for failure to cooperate or deal in good faith. 
(Section 3-141-201, HAR)
(2) Rejection for inadequate accounting system. (Section 3-141-202, HAR)
(3) Late proposals (Section 3-143-603, HAR)
(4) Inadequate response to request for proposals (Section 3-143-609, HAR)
(5) Proposal not responsive (Section 3-143-610(a)(1), HAR)
(6) Applicant not responsible (Section 3-143-610(a)(2), HAR)

XVIII. Notice of Award

A statement of findings and decision shall be provided to all applicants by mail upon completion of the evaluation of competitive purchase of service proposals.

Any agreement arising out of this solicitation is subject to the approval of the Department of the Attorney General as to form, and to all further approvals, including the approval of the Governor, required by statute, regulation, rule, order or other directive.

No work is to be undertaken by the awardee prior to the contract commencement date. The State of Hawaii is not liable for any costs incurred prior to the official starting date.

XIX. Protests

Any applicant may file a protest against the awarding of the contract. The Notice of Protest form, SPO-H-801, is available on the SPO website. (See paragraph II, Website Reference.) Only the following matters may be protested:

(1) A state purchasing agency’s failure to follow procedures established by Chapter 103F of the Hawaii Revised Statutes;

(2) A state purchasing agency’s failure to follow any rule established by Chapter 103F of the Hawaii Revised Statutes; and

(3) A state purchasing agency’s failure to follow any procedure, requirement, or evaluation criterion in a request for proposals issued by the state purchasing agency.

The Notice of Protest shall be postmarked by USPS or hand delivered to 1) the head of the state purchasing agency conducting the protested
procurement and 2) the procurement officer who is conducting the procurement (as indicated below) within five working days of the postmark of the Notice of Findings and Decision sent to the protestor. Delivery services other than USPS shall be considered hand deliveries and considered submitted on the date of actual receipt by the state purchasing agency.

<table>
<thead>
<tr>
<th>Head of State Purchasing Agency</th>
<th>Procurement Officer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name: Iwalani D. White</td>
<td>Name: May Kawakami Price</td>
</tr>
<tr>
<td>Title: Interim Director</td>
<td>Title: Administrative Services Officer</td>
</tr>
<tr>
<td>Mailing Address:</td>
<td>Mailing Address:</td>
</tr>
<tr>
<td>919 Ala Moana Boulevard, Room 400</td>
<td>919 Ala Moana Boulevard, Room 413</td>
</tr>
<tr>
<td>Honolulu, Hawaii 96814</td>
<td>Honolulu, Hawaii 96814</td>
</tr>
<tr>
<td>Business Address: same as above</td>
<td>Business Address: same as above</td>
</tr>
</tbody>
</table>

XX. Availability of Funds

The award of a contract and any allowed renewal or extension thereof, is subject to allotments made by the Director of Finance, State of Hawaii, pursuant to Chapter 37, HRS, and subject to the availability of State and/or Federal funds.

XXI. Monitoring and Evaluation

The criteria by which the performance of the contract will be monitored and evaluated are:

(1) Performance/Outcome Measures
(2) Output Measures
(3) Quality of Care/Quality of Services
(4) Financial Management
(5) Administrative Requirements

XXII. General and Special Conditions of Contract

The general conditions that will be imposed contractually are on the SPO website. (See paragraph II, Website Reference). Special conditions may also be imposed contractually by the state purchasing agency, as deemed necessary.

Insurance Requirements. The PROVIDER shall obtain from a company authorized by law to issue such insurance in the State of Hawai‘i commercial general liability insurance ("liability insurance") in
an amount of at least **TWO MILLION AND NO/100 DOLLARS** ($2,000,000.00) coverage for bodily injury and property damage resulting from the PROVIDER’s performance under this Contract. The PROVIDER shall maintain in effect this liability insurance until the STATE certifies that the PROVIDER’s work under the Contract has been completed satisfactorily.

The liability insurance shall be primary and shall cover the insured for all work to be performed under the Contract, including changes, and all work performed incidental thereto or directly or indirectly connected therewith.

A certificate of the liability insurance shall be given to the STATE by the PROVIDER. The certificate shall provide that the STATE and its officers and employees are Additional Insureds. The certificate shall provide that the coverages being certified will not be cancelled or materially changed without giving the STATE at least 30 days prior written notice by registered mail.

Should the “liability insurance” coverages be cancelled before the PROVIDER’s work under the Contract is certified by the STATE to have been completed satisfactorily, the PROVIDER shall immediately procure replacement insurance that complies in all respects with the requirements of this section.

Nothing in the insurance requirements of this Contract shall be construed as limiting the extent of PROVIDER’s responsibility for payment of damages resulting from its operations under this Contract, including the PROVIDER’s separate and independent duty to defend, indemnify, and hold the STATE and its officers and employees harmless pursuant to other provisions of this Contract.

**XXIII. Cost Principles**

In order to promote uniform purchasing practices among state purchasing agencies procuring health and human services under Chapter 103F, HRS, state purchasing agencies will utilize standard cost principles outlined in Form SPO-H-201 which is available on the SPO website (see paragraph II, Website Reference). Nothing in this section shall be construed to create an exemption from any cost principle arising under federal law.
Section 2

Service Specifications
Section 2
Service Specifications

1. Introduction

A. Overview, purpose or need

B. Planning activities conducted in preparation for this RFP

The Request for Information (RFI) orientation meeting was held on December 15, 2006. One vendor attended this RFI orientation meeting. The RFI comments were due on December 22, 2006. No comments were received.

C. Description of the goals of the service: To provide intensive re-entry and transition services to female offenders who are within one year of release

D. Description of the target population to be served: Adult female offenders who exhibit high-risk barriers to employment, and successful re-entry into the community. This includes but is not limited to female adult offenders with disabilities, mental health concerns, special needs, single parents, quality of life needs (such as child care, housing and access to public assistance) and education and or technical training needs in order to gain employment and self sufficiency.

Adult female offenders who do not qualify for other instructional services related to job development, counseling, and transition.

E. Geographic coverage of service: Oahu - Women's Community Correctional Center.

F. Probable funding amounts, source, and period of availability

The funding available for services under this RFP is approximately $175,000 for FY 2007.
II. General Requirements

A. Specific qualifications or requirements, including but not limited to licensure or accreditation

1. Service provider shall be a profit corporation under the laws of the State of Hawaii or non-profit organization determined by the Internal Revenue Services to be exempt from the federal income tax.

2. If a non-profit corporation, service provider must have a governing board whose members have no material conflict or interest and serve without compensation.

3. Service provider must have by-laws or policies that describe the manner in which business is conducted and policies that relate to nepotism and management of potential conflict of interest situations.

4. Service provider must have a minimum of two years of successful experience in working with female offenders who have significant barriers to transition and employment.

5. The Provider shall be required to accept female offenders preparing for release at the Women's Community Correctional Center unless the Provider presents to the Department's Corrections Program Services Education Program Manager (CPSE) justifiable reason why the offender should not be accepted into the program. The Provider shall provide only those services identified by the CPSE as required for the offender. The CPSE shall have the final decision as to whether an offender shall continue to receive services or be terminated from receiving services.

6. Agencies that do not meet the two-year experience requirement, may qualify for an exception. The request for an exception shall include at a minimum, a discussion of the following:

   a. The reasons why an exception is requested (i.e., the reasons why the organization does not meet the two year experience requirement.

   b. The qualifications and experience of the organization in providing services for other related state programs in the past.
c. Description of the activities performed to date and accompanying statistical data.

7. Comply with the State of Hawaii Codes and Regulations (i.e., Fire Code, Health Care, etc.).

8. Subcontracting for services will be permitted upon prior approval of the CPSE. Provider shall include in their application, the name(s) of its proposed subcontractor(s), their qualifications, staffing, and description of the service(s) to be delivered by the subcontractor. Applicants shall ensure their subcontractors comply with all requirements herein.

B. Secondary purchaser participation
(Refer to §3-143-608, HAR)

After-the-fact secondary purchases will be allowed.

Planned secondary purchases: No planned secondary purchases.

C. Multiple or alternate proposals
(Refer to §3-143-605, HAR)

☐ Allowed ☒ Unallowed

D. Single or multiple contracts to be awarded
(Refer to §3-143-206, HAR)

☒ Single ☐ Multiple ☐ Single & Multiple

Criteria for multiple awards: Not applicable.

E. Single or multi-term contracts to be awarded (Refer to §3-149-302, HAR)

☒ Single term (≤ 2 yrs) Multi-term (> 2 yrs.)

Contract terms:

Initial term of contract: June 15, 2007 to June 14, 2008
Length of each extension: Twelve months
Number of possible extensions: One
Maximum length of contract: 24 months
The initial period shall commence on the contract start date or Notice to Proceed, whichever is later.
Conditions for extension: Extensions are subject to: the availability of funds; satisfactory performance of the provider to scope of services herein, and upon prior mutual agreement in writing.
F. **RFP contact person**

The individual listed below is the sole point of contact from the date of release of this RFP until the selection of the successful provider or providers. Written questions should be submitted to the RFP contact person and received on or before the day and time specified in Section 1, paragraph I (Procurement Timetable) of this RFP.

Marc Yamamoto  
Planning, Programming and Budget Office  
Department of Public Safety  
919 Ala Moana Blvd., Room 413  
Honolulu, Hawaii 96814  

Phone (808) 587-1215 Fax (808) 587-1244

III. **Scope of Work**

The scope of work encompasses the following tasks and responsibilities:

**A. Service Activities**  
(Minimum and/or mandatory tasks and responsibilities)

**Assessments**

A complete assessment of qualified offenders shall be conducted to determine the employment; housing and child care needs of the offender. The Provider shall use a variety of assessment tools to determine employment needs, including the offenders personal data and academic and vocational training history, a standardized vocational assessment indicating values, interests, experience, level of academic skills and preferred or required work conditions. The Provider shall prepare a need assessment based on the information obtained from the intake and standardized assessments as well as the offender’s criminal history and level of risk factors as determined on the Level of Service Inventory – Revised (LSI-R)

The outcome of the assessment shall be used by the Provider to develop a transition profile for each offender client. This profile shall be the basis for all employment counseling and quality of life services.

**Intensive Re-Entry Services**

The Provider shall conduct classroom training and group discussion sessions that shall transform and motivate the individual participants. Sessions shall be client centered and provide the women with hands on experience in
communication at work and at home, financial management, time management, stress reduction and self advocacy.

The Provider shall conduct discussions, interactive sessions, and engaged multi-media presentations that include interaction between the women and guest resource instructors who are role models and experts in their field. The curriculum shall include but not be limited to the following modules:

- Communication skills (speaking and writing)
- Parenting skills
- Time management
- Financial management
- Legal assistance with child custody, child support, divorce, bankruptcy, restraining order and related topics
- Accessing social services including child support, food stamps, medical care, mental health assistance, and other needs
- Stress reduction with a focus on balancing home and work. Leisure time activities
- High education opportunities or career and technical education opportunities including financial aid
- Health issues
- Dressing for success in employment and community
- Recovery providing access to sponsors and a plan for out patient recovery

**Job Development and Placement**

The Provider shall assist the women in developing an employment portfolio that shall be used to gain employment, higher education or career and technical training. The portfolio shall reflect the outcome of the following activities:

Employment preparation activities shall include, but not be limited to: attitude, goal setting, self-directed job search, interview skills, application skills and personal development.

The Provider shall be responsible for placement of women in subsidized training programs consistent with assessed needs as required. The Provider shall be responsible for placement of the women in employment consistent with the needs assessment and that provides a compensation that enables the women to be self-sufficient. Key to this is the single parent mother.

The Provider shall assist the women in preparing for and securing a valid Hawaii State driver's license (standard vehicle operator's license). The Provider shall provide a driver test and licensing exam assistance for the women on an as needed basis. Women who lack financial resources may receive the services at no cost. The Provider shall use a professional driving
instruction firm to provide specialized services in this area. State of the art driving simulation equipment shall be used to provide a virtual reality experience for driver education.

Resume development shall be a regular part of the program and accomplished within the program curriculum. The women shall be coached through the preparation phase of resume development and the original resume shall be placed in the client's portfolio. A personal data worksheet shall be prepared which gives all pertinent information of the applicant focused on the career areas identified in assessment and placed in the client's portfolio.

Job search activities in the program shall include interview skills, information on employer tax credits, and calls to employers. The Provider shall create opportunities for the women to make employer contact through an aggressive program of employer advocacy. The Provider shall include in this program information to women and employers on federal tax incentives such as the employer tax credit, work experience credits and the federal bonding program. Such information and forms shall be placed in the client's portfolio.

The Provider shall determine the functional ability of the offender to enter the local job market on a continuous basis. The Provider shall evaluate each offender based on personal and past work history, childcare needs, level of education or skill, employment interests, experience and attitude, self-esteem, and the ability to work with others. Based upon the determination of functional ability, the Provider shall develop a customized transitional plan for the individual using information and evaluation data from assessments, interviews, and work history. A copy of this plan shall be given to the client and placed in the client's portfolio.

The Provider shall provide consistent employment support for a period of one year, including mediation at the job site when needed, counseling and further employment placement services if the woman is displaced from work.

**Transition Services**

The Provider shall assist the women in securing housing as indicated in the needs assessment. Particular attention shall be given to personal safety including restraining orders, housing locations that meet the needs for successful recovery from drug and alcohol addiction, and environments conducive to raising children. The Provider shall assist in obtaining child support, child care, medical, and other public assistance for women who require these services to improve their quality of life leading to self sufficiency and successful community transition.
The Provider shall provide consistent transitional counseling and support for a period of one year, including housing placement for women displaced from housing through no fault of their own, integrated case management with DOH and DHS when required and continuing support for women recovering from drug and alcohol addiction and women with mental illness.

B. Management Requirements (Minimum and/or mandatory requirements)

1. Personnel

Services shall be performed during regular business hours of 7:45 a.m. to 4:30 p.m. Initial counseling and intake shall be done at the Women’s Community Correctional Center.

The Service Provider and/or Sub-Provider shall notify each of its employees as well as employees of any subcontractors, who provide services to any person committed to the custody of the Director of Public Safety for imprisonment pursuant to chapter 706, including a probationer serving a term of imprisonment pursuant to section 706-624(2)(a) and a misdemeanant or petty misdemeanant sentenced pursuant to section 706-663, of the Hawaii Revised Statute, Section 707-731, Sexual Assault in the Second Degree and Section 707-732, Sexual Assault in the Third Degree. In addition, the Service Provider and any subcontractor shall maintain a copy of the aforementioned statutes and shall maintain in each of the aforementioned that the employee has received notice of the statutes.

Offenders under this contract are under the jurisdiction of the Department of Public Safety; as such the Service Provider shall employ staff that are experienced in working with women offenders. The Service Providers shall not hire persons currently serving a criminal sentence (i.e., on furlough from a correctional facility, on probation, on parole, or under the terms of a DAG/DANC plea). Any employee with a criminal history shall be subject to review and approval by the Department. The Department of Public Safety shall review and either consent to or deny the employment of the Service Provider’s staff and Sub-Providers, in writing. Any changes to staff and Sub-Providers shall be agreed to in writing, by the Department of Public Safety.

The Provider shall not use employees or staff employed by the State of Hawaii to deliver services without prior written approval from the CPS Education Program Manager.
2. Administrative

a. Service provider must operate their program in accordance with the rules, regulations, and policies of the Department of Public Safety.

b. The Service provider must have the ability to supervise, train, and provide administrative direction relative to the delivery of services.

c. The Service Provider and/or Sub-Provider shall inform and educate their employees of all Hawaii Revised Statutes that have reference to the delivery of services for the inmates committed to the custody of the Director of Public Safety (PSD).

3. Quality assurance and evaluation specifications

The Provider shall work with the CPS Education Program Manager to ensure the quality and timeliness of services. Unacceptable professional practice or deviations from the curriculum shall be evaluated by the Program Manager who may at any time recommend suspension of the services under the provisions of this agreement. Prior to suspension of the agreement by the Department, however, the Provider shall be allowed to correct any perceived unprofessional conduct by its staff and shall be given a reasonable amount of time to do so. The Department shall determine what is a reasonable amount of time.

4. Output and performance/outcome measurements

The Provider shall enter on a regular basis all information requested into the Student Management System (SMS). Information shall be updated monthly and available on the first working day of the month following the reporting period. The Provider shall be given a login and PIN to access the system. The report format includes guided screens for entering the following information:

- Name of client
- Services provided within the reporting month
- Placement status
- Dates of services
- Client status (furlough, parole, released)
- Comments

The Provider shall report on the following Performance Outcomes:

1. 80% clients employed within 3-6 months.
2. 75% job retention in the same job over a period of one year.
3. 25% re-evaluated and placed in employment over a period of one year.
4. 100% placement/re-placements and referrals to sheltered program within a year.
5. 100% of housing and child care needs met within the year.

Long term measures of success include recidivism rates and adjustment in the community. However, service providers will not be evaluated on measures that occur outside of the contract period.

5. Experience

The applicant must demonstrate a minimum of five years experience in transition planning, pre-employment and social needs of female offenders. The applicant further demonstrates effective experience in job development, employment counseling, employer relations and coordination of social and mental services for female offender population.

The applicant must demonstrate experience in training support staff to respond to the needs of female offenders.

The applicant must demonstrate that current staff meet all necessary licensing and or credential requirements.

The applicant must demonstrate knowledge and experience in employer incentive programs, grants and funding for career and technical training and/or higher education, employment services, and social service support programs.

6. Coordination of services

The applicant must demonstrate experience in coordinating services with social service agencies such as Division of Vocational Rehabilitation, the Department of Labor Workforce Development, Labor Union training programs, University of Hawaii Community College system and Department of Health.

The applicant must demonstrate the ability to coordinate program activities, appointments and interviews with correctional counselors, security staff and parole officers.

7. Reporting requirements for program and fiscal data

As ruled by the Office of Information Practices, the Department may withhold from inspection by the offender or the offender’s attorney all
confidential progress reports, assessment reports and counseling recommendations provided by the Provider, unless advised otherwise by the Department of the Attorney General. Hawaii Revised Statutes, Chapter 92, Section F-22 (1) (B) prohibits the release or confidential records submitted to criminal justice agencies.

Whenever the Provider is requested by the offender, offender’s family, or offender’s attorney to provide assessment reports or treatment reports, the Provider shall inform the requesting party that such reports are the property of the Department and all requests should be directed to the Department Contract Person. The Provider shall notify the facility staff that such a request was made. The Provider shall not release any reports directly to the offender or to any party representing the offender.

Whenever the Provider is contacted by agents from another criminal justice or law enforcement agency and asked to supply unofficial verbal comments about any offender under the Provider’s care, the Provider shall refer the inquiry to the warden at the Women’s Community Correctional Center.

The Provider shall assist the women in fulfilling and complying with all provisions of said furlough, parole or release agreement with the Department. The Provider shall report any violation of the individual furlough, parole or release agreement by a client to the Department in accordance with separately agreed upon procedures.

The Provider shall be required to maintain reports on individual offenders in the program. The report shall include information on the offender’s employment training and or continuing education status, employment placement status, and how the provider met specific social needs and other relevant comments.

The Provider shall submit the information electronically on the Student Management System (SMS).

8. Pricing structure or pricing methodology to be used

Pricing shall be based on unit of service pricing structure. The pricing shall include all taxes, shall be the all-inclusive cost to the State, and no other charges will be honored.

9. Units of service and unit rate

The Unit of Service and Unit rate shall be based on price per client.
10. Method of compensation and payment

Payment to the Provider shall be made on a reimbursement basis per client fee, using the schedule below. The Provider shall not be compensated for any time spent in consultation with Department staff regarding curriculum development, staff meetings, and case conferences.

Total payment under this Agreement shall not exceed $175,000 for FY 2007. Subject to the availability of funds. Any costs incurred over and above the sums set out in the budget shall be approved by formal contract modification or be at the Provider's sole risk and expense.

The Provider shall submit an original invoice and two copies each month indicating the contract number, total number of clients served, and payment due. All invoices shall be accompanied by documentation and shall include:

a. The date and time of each session, whether completed or interrupted, for each client.

b. An original roster of inmates who attended each session, with each inmate's name and signature.

c. A signed copy of the Attendance Sheet by the Service Provider as to the accuracy and authenticity.

<table>
<thead>
<tr>
<th>Service Component</th>
<th>Cost Per Service Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Re-Entry Program</td>
<td></td>
</tr>
<tr>
<td>Life Skills and Job Development Services</td>
<td>$2,000.00 per client</td>
</tr>
<tr>
<td>Transition Services</td>
<td></td>
</tr>
</tbody>
</table>

Copies of handouts and client materials and supplies, administrative costs and case management are included in the service components and shall not be billed separately. The service unit rate includes all taxes and shall be the all-inclusive cost to the State.

The Provider shall submit to the Education Program Services Branch Office, the monthly invoice, original and two (2) copies, for payment of delivered services no later than 30 days after the last session for the month. The address is:
Department of Public Safety  
Education Program Services Manager  
919 Ala Moana Blvd., #405  
Honolulu, HI 96814

The monthly invoice shall include the following where the Provider's representative shall certify the request for payment and the Department's representative shall approve for payment:

I certify that all expenditures reported or payments requested are to the best of my knowledge in full compliance with the terms and conditions of the contract: Certified Correct and Approved for Payment:

<table>
<thead>
<tr>
<th>Agency Representative</th>
<th>Date</th>
<th>Department Representative</th>
<th>Date</th>
</tr>
</thead>
</table>

The Provider shall be compensated in full for each service provided in accordance with the terms and conditions of the Agreement.

The initial term of the contract will be for two years. After the two years, the contract may be extended annually with a maximum term not to exceed four years.

Funding for the contract is subject to revisions based upon budgetary availability. The Department on a quarterly basis or more frequently if needed during the contract period will review funding.

A tax clearance certificate, not over two (2) months old, with an original green certified stamp, must accompany the invoice for final payment on the contract.

IV. Facilities

The Service Provider shall provide a description of the facility(s) and site that will be used to meet the residential work furlough needs of the offenders and other treatment needs as identified for the offenders.
Section 3

Proposal Application Instructions
Section 3
Proposal Application Instructions

General instructions for completing applications:

- Proposal Applications shall be submitted to the state purchasing agency using the prescribed format outlined in this section.
- The numerical outline for the application, the titles/subtitles, and the applicant organization and RFP identification information on the top right hand corner of each page should be retained. The instructions for each section however may be omitted.
- Page numbering of the Proposal Application should be consecutive, beginning with page one and continuing through for each section. See sample table of contents in Section 5.
- Proposals may be submitted in a three ring binder (Optional).
- Tabbing of sections (Recommended).
- Applicants must also include a Table of Contents with the Proposal Application. A sample format is reflected in Section 5, Attachment B of this RFP.
- A written response is required for each item unless indicated otherwise. Failure to answer any of the items will impact upon an applicant’s score.
- Applicants are strongly encouraged to review evaluation criteria in Section 4, Proposal Evaluation when completing the proposal.
- This form (SPO-H-200A) is available on the SPO website (see Section 1, paragraph II, Website Reference). However, the form will not include items specific to each RFP. If using the website form, the applicant must include all items listed in this section.

The Proposal Application comprises the following sections:

- Proposal Application Identification Form
- Table of Contents
- Program Overview
- Experience and Capability
- Project Organization and Staffing
- Service Delivery
- Financial
- Other

I. Program Overview

Applicant shall give a brief overview to orient evaluators as to the program/services being offered.
II. Experience and Capability

A. Necessary Skills

The applicant shall demonstrate that it has the necessary skills, abilities, and knowledge relating to the delivery of the proposed services.

B. Experience

The applicant shall provide a description of projects/contracts pertinent to the proposed services. Applicant shall include points of contact, addresses, e-mail/phone numbers. The State reserves the right to contact references to verify experience.

1. List of experience as an agency providing substance abuse services;
2. List of experience as an agency providing services to offenders and their families.
3. List of contracts performed for the Department of Public Safety;
4. List of other prior contracts with the public sector in providing services in general for male and female offenders specifically. Discuss any problems or difficulties encountered in prior contracts. Applicant shall provide a point of contact and telephone number for each contract listed. The Department reserves the right to contact any of the listed points of contact to inquire about the applicant's past service performance and personnel;
5. Success applicant has had in recruiting and retaining quality staff; and
6. Applicant's current financial statement and any financial audits completed in the last three (3) years.

For those agencies that do not meet the one-year experience requirement, an exception can be made. The request for an exception shall include at a minimum a discussion of the following:

1. The reasons why the exception is being requested (i.e., the reasons why the organization does not meet the one year experience requirement, the service for which funds are being requested is a new service, etc.)
2. The qualifications and experience of the organization in providing services for other related state programs in the past.
3. Description of the activities performed to date and accompanying statistical data.
C. Quality Assurance and Evaluation

The applicant shall describe its own plans for quality assurance and evaluation for the proposed services, including methodology.

D. Coordination of Services

The applicant shall demonstrate the capability to coordinate services with other agencies and resources in the community.

E. Facilities

The applicant shall provide a description of its facilities and demonstrate its adequacy in relation to the proposed services. If facilities are not presently available, describe plans to secure facilities. Also describe how the facilities meet ADA requirements, as applicable, and special equipment that may be required for the services.

III. Project Organization and Staffing

A. Staffing

1. Proposed Staffing

The applicant shall describe the proposed staffing pattern, client/staff ratio and proposed caseload capacity appropriate for the viability of the services. (Refer to the personnel requirements in the Service Specifications, as applicable.)

2. Staff Qualifications

The applicant shall provide the minimum qualifications (including experience) for staff assigned to the program. (Refer to the qualifications in the Service Specifications, as applicable)

B. Project Organization

1. Supervision and Training

The applicant shall describe its ability to supervise, train and provide administrative direction relative to the delivery of the proposed services.

2. Organization Chart
The applicant shall reflect the position of each staff and line of responsibility/supervision. (Include position title, name and full time equivalency) Both the “Organization-wide” and “Program” organization charts shall be attached to the Proposal Application.

IV. Service Delivery

Applicant shall include a detailed discussion of the applicant’s approach to applicable service activities and management requirements from Section 2, Item III. - Scope of Work, including (if indicated) a work plan of all service activities and tasks to be completed, related work assignments / responsibilities and timelines/schedules. Applicant shall include a complete description of services and activities proposed to provide a comprehensive program for sentenced felons. This section shall include, at a minimum, the following:

1. Program philosophy;
2. Program components;
3. Description of case management services, including record-keeping and report writing methods;
4. Description of how basic services will be provided;
5. Description of how the range of services, including elements and methods of treatment, will be provided for all the required services;
6. Description of how agency will provide basic and treatment services to a fluctuating population with changing needs;
7. Flexibility of treatment programs;
8. Description of on-site supervision of offenders.

V. Financial

Pricing Structure

Applicant shall submit a cost proposal utilizing the pricing structure designated by the state-purchasing agency. The cost proposal shall be attached to the Proposal Application.

Pricing shall be based on unit of service pricing structure. Proposals shall identify the unit cost for each client served, not to exceed $2,000.00/client. The pricing shall include all taxes, shall be all inclusive cost to the State, and no other charges will be honored.

All budget forms, instructions and samples are located on the SPO website (see the Proposal Application Checklist in Section 5 for website address). The following budget form(s) shall be submitted with the Proposal Application:
B. Other Financial Related Materials

1. Accounting System

In order to determine the adequacy of the applicant's accounting system as described under the administrative rules, the following documents are requested as part of the Proposal Application (may be attached):

Applicant's current financial statement and any financial audits completed in the last three (3) years.

VI. Other

A. Litigation

The applicant shall disclose any pending litigation to which they are a party, including the disclosure of any outstanding judgment. If applicable, please explain.
Section 4

Proposal Evaluation
Section 4
Proposal Evaluation

I. Introduction

The evaluation of proposals received in response to the RFP will be conducted comprehensively, fairly and impartially. Structural, quantitative scoring techniques will be utilized to maximize the objectivity of the evaluation.

II. Evaluation Process

The procurement officer or an evaluation committee of designated reviewers selected by the head of the state purchasing agency or procurement officer shall review and evaluate proposals. When an evaluation committee is utilized, the committee will be comprised of individuals with experience in, knowledge of, and program responsibility for program service and financing.

The evaluation will be conducted in three phases as follows:

- Phase 1 - Evaluation of Proposal Requirements
- Phase 2 - Evaluation of Proposal Application
- Phase 3 - Recommendation for Award

Evaluation Categories and Thresholds

<table>
<thead>
<tr>
<th>Evaluation Categories</th>
<th>Possible Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative Requirements</td>
<td>100 Points</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Proposal Application</th>
<th>100 Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program Overview</td>
<td>0 points</td>
</tr>
<tr>
<td>Experience and Capability</td>
<td>20 points</td>
</tr>
<tr>
<td>Project Organization and Staffing</td>
<td>15 points</td>
</tr>
<tr>
<td>Service Delivery</td>
<td>55 points</td>
</tr>
<tr>
<td>Financial</td>
<td>10 Points</td>
</tr>
</tbody>
</table>

TOTAL POSSIBLE POINTS 100 Points
III. Evaluation Criteria

Phase 1 - Evaluation of Proposal Requirements

1. Administrative Requirements

- Application Checklist
- Registration (if not pre-registered with the State Procurement Office)
- Certificate of Liability Insurance

2. Proposal Application Requirements

- Proposal Application Identification Form (Form SPO-H-200)
- Table of Contents
- Program Overview
- Experience and Capability
- Project Organization and Staffing
- Service Delivery
- Financial (All required forms and documents)
- Program Specific Requirements (as applicable)

Phase 2 - Evaluation of Proposal Application

(100 Points)

Program Overview: No points are assigned to Program Overview. The intent is to give the applicant an opportunity orient evaluators as to the service(s) being offered.

1. Experience and Capability (20 Points)

The State will evaluate the applicant's experience and capability relevant to the proposal contract, which shall include:

A. Necessary Skills

- Demonstrated skills, abilities, and knowledge relating to the delivery of the proposed services. 4 pts

Proposal Evaluation (Rev. 4/06)
B. Experience
- Three (3) years of experience of providing services to the criminal justice offenders.  

C. Quality Assurance and Evaluation
- Sufficiency of quality assurance and evaluation plans for the proposed services, including methodology.  

D. Coordination of Services
- Demonstrated capability to coordinate services with other agencies and resources in the community.  

E. Facilities
- Adequacy of facilities relative to the proposed services.  

2. Project Organization and Staffing (15 Points)

The State will evaluate the applicant's overall staffing approach to the service that shall include:

A. Staffing
- Proposed Staffing: That the proposed staffing pattern, client/staff ratio, and proposed caseload capacity is reasonable to insure viability of the services.  
- Staff Qualifications: Minimum qualifications (including experience) for staff assigned to the program.  

8 pts

4 pts

4 pts
B. **Project Organization**

- Supervision and Training: Demonstrated ability to supervise, train, and provide administrative direction to staff relative to the delivery of the proposed services.  
  - 4 pts
- Organization Chart: Approach and rationale for the structure, functions, and staffing of the proposed organization for the overall service activity and tasks.  
  - 3 pts

3. **Service Delivery (55 Points)**

The evaluation criteria for this section will assess the applicant’s approach to the service activities and management requirements outlined in the POS Proposal Application.

The evaluation criteria may also include an assessment of the logic of the work plan for the major service activities and tasks to be completed, including clarity in work assignments and responsibilities and the realism of the timelines and schedules, as applicable.

- Assessment Services and Treatment Planning  
  - 5 pts
- Education and Treatment Services  
  - 20 pts
- Individual Counseling and Family Education  
  - 10 pts
- Continuing Care  
  - 10 pts
- Aftercare  
  - 5 pts
- Booster Sessions for Completed Level II Participants  
  - 5 pts

4. **Financial (10 Points)**

- Adequacy of accounting system
- Competitiveness and reasonableness of unit of service, as applicable
- Financial stability of the applicant.

C. **Phase 3 - Recommendation for Award**

Each notice of award shall contain a statement of findings and decision for the award or non-award of the contract to each applicant.
Section 5

Attachments

A. Proposal Application Checklist

B. Sample Table of Contents
Proposal Application Checklist

Applicant: ___________________________  RFP No.: PSD 07-CPSE-18

The applicant's proposal must contain the following components in the order shown below. This checklist must be signed, dated and returned to the purchasing agency as part of the Proposal Application. SPOH forms are on the SPO website. See Section 1, paragraph II Website Reference.*

<table>
<thead>
<tr>
<th>Item</th>
<th>Reference in RFP</th>
<th>Format/Instructions Provided</th>
<th>Required by Purchasing Agency</th>
<th>Complete d by Applicant</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>General:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Proposal Application Identification Form (SPO-H-200)</td>
<td>Section 1, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Proposal Application Checklist</td>
<td>Section 1, RFP</td>
<td>Attachment A</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Table of Contents</td>
<td>Section 5, RFP</td>
<td>Section 5, RFP</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Proposal Application (SPO-H-200A)</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Tax Clearance Certificate (Form A-6)</td>
<td>Section 1, RFP</td>
<td>Dept. of Taxation Website (Link on SPO website)*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td><strong>Cost Proposal (Budget):</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SPO-H-205</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>SPO-H-205A</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>SPO-H-205B</td>
<td>Section 3, RFP,</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Special Instructions are in Section 5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SPO-H-206A</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>SPO-H-206B</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>SPO-H-206C</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>SPO-H-206D</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>SPO-H-206E</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>SPO-H-206F</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>SPO-H-206G</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>SPO-H-206H</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>SPO-H-206I</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>SPO-H-206J</td>
<td>Section 3, RFP</td>
<td>SPO Website*</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td><strong>Certifications:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Federal Certifications</td>
<td>Section 5, RFP</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Debarment &amp; Suspension</td>
<td>Section 5, RFP</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Drug Free Workplace</td>
<td>Section 5, RFP</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lobbying</td>
<td>Section 5, RFP</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program Fraud Civil Remedies Act</td>
<td>Section 5, RFP</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Environmental Tobacco Smoke</td>
<td>Section 5, RFP</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Program Specific Requirements:</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Certificate of Good Standing</td>
<td>Section 1, RFP</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Certificate of Compliance (LIR #27)</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Certificate of Insurance</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Authorized Signature __________________________ Date ________________

SPO-H (Rev. 4/06)
Proposal Application
Table of Contents

I. Program Overview ........................................................................................................1

II. Experience and Capability .........................................................................................1
    A. Necessary Skills ........................................................................................................2
    B. Experience ...............................................................................................................4
    C. Quality Assurance and Evaluation .......................................................................5
    D. Coordination of Services ......................................................................................6
    E. Facilities ...................................................................................................................6

III. Project Organization and Staffing ..............................................................................7
    A. Staffing ...................................................................................................................7
       1. Proposed Staffing ...............................................................................................7
       2. Staff Qualifications .........................................................................................9
    B. Project Organization .............................................................................................10
       1. Supervision and Training ..............................................................................10
       2. Organization Chart (Program & Organization-wide) .........................................
          (See Attachments for Organization Charts)

IV. Service Delivery ........................................................................................................12

V. Financial ....................................................................................................................20
   See Attachments for Cost Proposal

VI. Litigation ....................................................................................................................20

VII. Attachments
    A. Cost Proposal
       SPO-H-205 Proposal Budget
       SPO-H-206A Budget Justification - Personnel: Salaries & Wages
       SPO-H-206C Budget Justification - Travel: Interisland
       SPO-H-206E Budget Justification - Contractual Services – Administrative
    B. Other Financial Related Materials
       Financial Audit for fiscal year ended June 30, 1996
    C. Organization Chart
       Program
       Organization-wide
    D. Performance and Output Measurement Tables
       Table A
       Table B
       Table C
    E. Program Specific Requirement