



STATE OF HAWAII
DEPARTMENT OF PUBLIC SAFETY
919 Ala Moana Boulevard, 4th Floor
Honolulu, Hawaii 96814

MAINLAND / FDC BRANCH CONTRACTUAL COMPLIANCE CHECKLIST

Institution / Population Count: Saguaro Correctional Center (1,614 HI Population)

Team Leader: Shari Kimoto, Administrator

Audit Team: John Ioane, Contract Monitor; Jeanette Baltero, Contract Monitor; Heather Kimura, Contract Monitor; Capt. Arnell Delos Santos, MCCC; Capt. Constance Van Winkle, OCCC; Jennifer Lopez, RN Medical/MCCC; Larry Hales, PSD CPS/Substance Abuse Programs

Date of Audit: June 5-7, 2012

CRITERION	CONTRACT AUTHORITY				AUDITOR	METHOD
		COMPLIANT	NON-COMPLIANT	NOT SCORED		
ACA ACCREDITED FACILITY		4	0			
Is the institution accredited?	Date of Accreditation: November 2011	x			HK	DR, SI
A. Mandatory (100%)	Mandatory Score: 100%	x			HK	DR, SI
B. Non-Mandatory (90%)	Non-Mandatory Score: 100%	x			HK	DR, SI
C. Life Safety Code (Sprinkler, Fire system) - Does the institution conduct fire drills? Check fire drill schedule and frequency of drills.	Date of Sprinkler Certification: 5/1/12 Date of Fire Marshall Report: 7/31/11 Frequency of Drills: 18 per quarter	x			HK	DR, SI
Other Comments:						
CLOTHING & SUPPLIES		15	0			
Does the institution issue appropriate clothing and supplies upon initial intake?	Review property files for initial issuance of clothing/supplies per contract; observe clothing/supplies in various housing units. Observe stock of inventory in warehouse. Also indicate frequency of issuance of each item after initial intake.					
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report; Attachment 1; item 6(a); Page 4	x			JJ	No previous deficiencies noted
A. 3 Sets of Uniforms	Winter coats distributed during winter months	x			JJ	OB, DR, SI, II
B. Seasonal Clothing (Describe article of Clothing)		x			JJ	OB, SI, II
C. Underwear	Hygiene Packet / Exchanges "In House"	x			JJ	OB, SI, DR
D. Toothbrush/Toothpaste	Hygiene Packet / Exchanges "In House"	x			JJ	OB, SI, DR
E. Toilet Paper	Hygiene Packet / Exchanges "In House"	x			JJ	OB, SI, DR
F. Bar Soap	Hygiene Packet / Exchanges "In House"	x			JJ	OB, SI, DR
G. Disposable Razors	Hygiene Packet / Exchanges "In House"	x			JJ	OB, SI, DR
H. All-In-One (for shower, shampoo, shaving)	Per Workline Assignment	x			JJ	OB, SI, DR
I. Workline Clothing: Boots	Per Workline Assignment	x			JJ	OB, SI, DR
J. Workline Clothing: Gloves	6 months Exchange policy or "As Needed Basis"	x			JJ	OB, SI, DR
K. Linen: Sheets	6 months Exchange policy or "As Needed Basis"	x			JJ	OB, SI, DR
L. Linen: Pillow Case	6 months Exchange policy or "As Needed Basis"	x			JJ	OB, SI, DR
M. Linen: Towels	6 months Exchange policy or "As Needed Basis"	x			JJ	OB, SI, DR
N. Linen: Blanket (Wool or Cotton)	6 months Exchange policy or "As Needed Basis"	x			JJ	OB, SI, DR

Other Comments: During Intake process; Laundry/Property Officer provides 3 sets uniforms that includes towels, linen, pillow and/or bedding & hygiene pack. Six month exchange policy for all items in place with Laundry/Property Officer or exchanged per "as needed" basis. Housing UM's distribute inmate request "in Unit(s)" (ie. hygiene, toilet paper, etc). Winter wear distributed in housing units per UM during winter months. Medical memo's required for wool blankets. Property itemized and inventoried/recorded on OMS per inmate by Laundry/Property Officer. PHOTO: Linen / Laundry items provided at Intake



LAUNDRY SERVICE		2	0			
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report					No previous deficiencies noted
Does the institution have a laundry area? Is there a laundry supervisor supervising inmates in the laundry area? Is the weekly laundry schedule posted?	Monday: Whites Tuesday: Blankets, Jackets, Khakis Wednesday: Whites Thursday: Blankets, Jackets, Khakis Friday: Whites	x			Jl	OB, DR, SI, II
A. Laundry Exchange	Frequency of Exchange: 6 mos or "As Needed Basis"	x			Jl	OB, DR, SI, II

Other Comments: Laundry Scheduled posted in all housing units, all laundry written requests are forwarded to Laundry Supervisor.

INMATE PROPERTY		7	0			
Upon initial intake, does the institution inventory all property? Property forms should cite description and quantity of each item and signed by both staff member and inmate. Unallowable property is also inventoried by a staff member and properly disposed of in accordance to policy.	Review property inventory sheets for past quarter, interview property staff member(s) and observe any property intake if it occurs during this audit.					
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			Jl	No previous deficiencies noted
A. Does the institution have a property officer?	Attachment 1; Item 6(c); Page 4	x			Jl	OB, SI
B. Does the institution have a property matrix for various housing units (GP, Seg, SHIP)?	Attachment 1; Item 6(c); Page 4	x			Jl	OB, DR, SI
C. Does the inmate review and sign the completed property inventory forms?	Attachment 1; Item 6(c); Page 4	x			Jl	OB, DR, SI
D. Is a copy of the completed property form given to the inmate?	Attachment 1; Item 6(c); Page 4	x			Jl	OB, DR, SI
E. Does the institution store its property in lockable storage bins or lockers in a secure area?	Attachment 1; Item 6(c); Page 4	x			Jl	OB, SI
F. If an inmate's property is lost or stolen, does the institution have a claim's process?	Attachment 1; Item 6(c); Page 4	x			Jl	OB, DR, SI

Other Comments: Property officer located in N-Unit and secure. All property both authorized and unauthorized/confiscated is itemized on Property Matrix and inputted on OMS. Property claims process is in place per facility policy; a total of 27 claims were filed and processed for the past quarter.

FOOD SERVICE (Canteen Contract Services)		10	0			
Does the institution adhere to the current American Dietetic Association (ADA) and National Academy of Sciences (NAS) standards and regulations?	Review Department of Health food service audits. Review all menus, certifications and interview food service staff. Observe food service areas.					
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			Jb	No previous deficiencies noted
A. Is the Food Service Manager certified in sanitation?	Date of Certification: 10/17/07	x			Jb	OB, SI, DR

B. Are the cycle menus approved by a Registered Dietitian or Nutritionist?	Date of Menu: 4/24/12 Daily Calorie Count: 3,300	x			JB	SI, DR
C. Does the institution serve its meals in accordance with the designated meal on the cycle menu?	Attachment 1; Item 6(d); Page 4	x			JB	OB, SI, DR
D. Does the institution record its meal substitutions when a food product on the cycle menu is unavailable?	Attachment 1; Item 6(d); Page 4	x			JB	DR, SI
E. Does the institution provide fresh fruit or canned fruit once a week?	Attachment 1; Item 6(d); Page 4	x			JB	OB, SI
F. Does the institution provide rice as a daily food staple?	Attachment 1; Item 6(d); Page 4	x			JB	OB, SI
G. Does the institution provide medical diets that met the current ADA nutritional requirements as prescribed by a Medical Physician in accordance to facility policy?	Attachment 1; Item 6(d); Page 4	x			JB	OB, SI, DR
H. Does the institution provide religious diets that met the current ADA nutritional requirements as prescribed by a Facility Chaplain in accordance to facility policy?	Attachment 1; Item 6(d); Page 4	x			JB	OB, SI, DR
I. Does the institution serve 3 special dinner menus for the following Hawaii holidays? 1. Prince Kuhio Day (March) 2. King Kamehameha Day (June) 3. Other special event as agreed upon	Attachment 1; Item 6(d); Page 4	x			JB	DR, SI

Other Comments: Kitchen Supervisor received Certification from 10/17/07 to 10/17/12. PHOTO: Regular Meal tray, Kosher Meal tray (orange)



KITCHEN		32	0			
Does the institution maintain its kitchen area and cooking equipment to ensure that it is clean and in working order? Are the food service staff and inmates properly trained to maintain personal hygiene?	Observe kitchen area for cleanliness, sanitation and personal hygiene of staff members and inmates. Review records, inventory sheets, logs, and training records.					
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			JB	No previous deficiencies noted
A. Does the institution provide food service sanitation training and tool/equipment safety training to its staff and inmate workers?	Attachment 1; Item 6(d); Page 4	x			JB	DR, SI
B. Is there proper hand washing signs posted and is hand soap dispensers filled with soap near wash sinks & restrooms?	Attachment 1; Item 6(d); Page 4	x			JB	OB, SI, OT
C. Are sufficient hair nets available? Does the workers know where the hair nets are located?	Attachment 1; Item 6(d); Page 4	x			JB, HK, JI	OB, II
D. Are sufficient gloves available? Does the workers know where the gloves are located?	Attachment 1; Item 6(d); Page 4	x			JB, HK, JI	OB, II
E. Does the inmate workers use appropriate footwear in the kitchen area, food prep area, and dishwashing area?	Attachment 1; Item 6(d); Page 4	x			JB, HK, JI	OB
F. Is there appropriate drainage near washing stations?	Attachment 1; Item 6(d); Page 4	x			JB, HK, JI	OB, SI
G. Is the cooking equipment (ovens, grills, vents, hoods, food carts, steam kettles, tilt tops, mixers, pipes, etc.) properly maintained, clean, and in good working order?	Attachment 1; Item 6(d); Page 4	x			JB	OB, SI, OT

H. Is the food preparation areas clean, sanitized and in good repair?	Attachment 1; Item 6(d); Page 4	X			JB, HK, JI	OB, SI, OT
I. Are the food storage areas clean, properly maintained, well-lit, food products are dated/labeled?	Attachment 1; Item 6(d); Page 4	X			JB	OB, SI
J. Are all food products stored at least 6 inches off the floor and at least 18 inches from the ceiling?	Attachment 1; Item 6(d); Page 4	X			JB, HK, JI	OB, SI, OT
K. Is there a separate storage space for food and non-food items?	Attachment 1; Item 6(d); Page 4	X			JB, HK, JI	OB, SI
L. Are sample trays made for each meal, labeled, and stored properly for 72 hours?	Attachment 1; Item 6(d); Page 4	X			JB, HK, JI	OB, SI
M. Does the food service staff supervise food portions and are appropriate kitchen utensils utilized for food portion controls?	Attachment 1; Item 6(d); Page 4	X			JB	OB, SI
N. Does the institution have an alternative disaster menu?	Attachment 1; Item 6(d); Page 4	X			JB	SI, DR
O. Does the institution have an emergency supply of food?	How many days: 7 days	X			JB, HK, JI	OB, SI
P. Are the thermometers for the refrigerators and freezers in working order?	Attachment 1; Item 6(d); Page 4	X			JB, HK, JI	OB, SI, OT
Q. Are the thermometers calibrated on a routine basis?	Attachment 1; Item 6(d); Page 4	X			JB	SI
R. Is the refrigerator temperature between 38 degrees F- 40 degrees F or below?	Attachment 1; Item 6(d); Page 4	X			JB, HK, JI	OB, DR, SI
S. Is the freezer temperature 0 degrees F or below?	Attachment 1; Item 6(d); Page 4	X			JB, HK, JI	OB, SR, SI
T. Are the refrigerators/freezers doors properly sealed and clean?	Attachment 1; Item 6(d); Page 4	X			JB	OB, SI
U. Are the refrigerators/freezers vents/fans clean and free from dust?	Attachment 1; Item 6(d); Page 4	X			JB, HK, JI	OB, SI
V. Are the refrigerators/freezers hinges/locks in good working order?	Attachment 1; Item 6(d); Page 4	X			JB	OB, SI
W. Is the dish machine wash temperature between 150 degrees F or above and rinse cycle 180 degrees F or above?	Attachment 1; Item 6(d); Page 4	X			JB	OB, SI, OT
X. Are the dishes, pots, pans properly scraped and free from excessive stains and food items?	Attachment 1; Item 6(d); Page 4	X			JB	OB, SI
Y. Are the grease traps well maintained and clean?	Attachment 1; Item 6(d); Page 4	X			HK, JI	OB, SI, OT
Z. Does the institution have inventory control for all sharp utensils? Is inventory control checked by a staff member?	Attachment 1; Item 6(d); Page 4	X			JB	OB, SI, OT
AA. Are the cleaning supplies and chemicals securely stored and inventoried?	Attachment 1; Item 6(d); Page 4	X			JB	OB, DR, SI, II
BB. Are garbage containers appropriate covered with tight-fitting lids?	Attachment 1; Item 6(d); Page 4	X			JB	OB, SI
CC. Is appropriate garbage removal completed after each meal?	Attachment 1; Item 6(d); Page 4	X			JB	OB, SI
DD. Is there adequate outside storage of garbage until trash removal? Is the area secure?	Attachment 1; Item 6(d); Page 4	X			JB	OB, SI
EE. Is pest control regularly conducted?	Attachment 1; Item 6(d); Page 4	X			JB	DR, SI

Other Comments: The facilities Kitchen received Excellent rating from Pinal County's Environments Health Services on 01/20/12. According to Maintenance, contractors pumps/clean grease traps on a quarterly basis. Cleaning supplies and chemicals are securely stored in a separate room in Laundry and inventoried by the facilities Safety Officer. Work orders from last audit have since been resolved (see attachment). 1. cracked inner window in freezer/fridge section has been replaced, 2. door to the hotbox was replaced; plastic track holding the gasket (retains the heat) was cracked. Due to wear and tear, a dishwash machine was ordered in February and installed end of April. 3. Hole above dishwasher have been repaired during installation of dishwasher. During this audit, work orders have been placed and/or defective items have been ordered. I informed Food Service Manager as well as ADO staff to emphasize the importance of sanitation and hygiene while in kitchen with the use of hair net, gloves and proper footwear. PHOTOS: Dry food storage, grease traps, kitchen sanitary tanks that collect grease & grey water from kitchen.



INMATE COMMISSARY		3	0			
Does the institution provide commissary services of non-essential items such as soft drinks, candy and personal items?	Interview Commissary supervisor/staff; Review vendors and commissary order matrix					
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			JB	No deficiencies noted
A. Does the commissary proceeds benefit the inmate population?	Attachment 1; Item 6(3); Page 5	x			JB	OB, DR, SI, II
B. Does the commissary revenues pay for operating expenses of the commissary?	Attachment 1; Item 6(3); Page 5	x			JB	OB, DR, SI, II

Other Comments: Commissary items are pre-packed through Mid-States off-site then distributed to Commissary then to Housing Units. Commissary order matrix for GP, SHIP I, II, III and segregation on file. Commissary proceeds also benefit the inmate population and operating expenses of commissary. Services provided to the inmate population include satellite TV, recreation supplies, commissary items, etc.

RECREATION		4	0			
Does the institution have a recreational program that provides for indoor, outdoor and leisure time activities? Is it accessible to inmates? Are there posted recreation schedules in housing units?	Review recreational program, review activity schedules for past quarter; observe activities and interview staff and inmates.					
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			JJ	No deficiencies noted
A. Does the institution have a recreation staff member?	Attachment 1; Item 6(f); Page 5	x			JJ	OB, DR, SI
B. Does the institution provide indoor activities?	Attachment 1; Item 6(f); Page 5	x			JJ	OB, DR, SI, II
C. Does the institution provide outdoor activities?	Attachment 1; Item 6(f); Page 5	x			JJ	OB, DR, SI, II

Other Comments: Outdoor activities include: Basketball, recreation yard, nautilus weights, semi-annual music concerts. Indoor activities include: Chess, in-cell hobby craft(s), music room and movies on close-circuit television during weekends.

LIBRARY SERVICES		4	0			
Does the institution have a comprehensive library with materials selected to meet the educational, information and recreational needs of inmates?	Interview staff and inmates to ensure library services are accessible; observe library operations during this audit.					
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			HK	No deficiencies noted
A. Does the institution have a recreational library?	Attachment 1; Item 6(g); Page 5	x			HK	OB, DR, SI, OT
B. Does the library have a policy that establishes control of the borrowing of library materials?	Attachment 1; Item 6(g); Page 5	x			HK	OB, DR, SI
C. Is the Star Advertiser made available to inmates in the library as provided by the State's Mainland Branch?	Attachment 1; Item 6(g); Page 5	x			HK	OB, SI, OT

Other Comments: Librarian reported no more than 10-15 inmates show up during a given library period. Saguaro is involved in an Inter-loan library agreement where inmates can request to have access to books not available at Saguaro available through another library. Mainly, Saguaro works with Case Grande Vista Library. Saguaro library receives much of their books through donations from the Boy Scouts. Medical reference books available for inmates interested in self-research. PHOTOS: Recreational Library



VISITATION		9	0			
Does the institution provide physical space and proper video conferencing equipment and supervision for monitoring visits?	Review post orders for visitation, visit schedules, policies, log book. Observe video conferencing system, inmates visiting, visit areas.					
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			HK	No deficiencies noted
A. Does the institution have a visitation room available for contact and non-contact visits?	Attachment 1; Item 6(l); Page 6	x			HK	OB, SI, OT
B. Does the institution have video conferencing equipment in housing units that are maintained, clean and in working order?	Attachment 1; Item 6(h); Page 5	x			HK	OB, SI
C. Does the institution accommodate special visits for family members traveling 300 miles or more?	Attachment 1; Item 6(l); Page 6	x			HK	DR, SI
D. Does the institution accommodate attorney visits and/or their representatives for business purposes?	Attachment 1; Item 6(l); Page 6	x			HK	DR, SI
E. Does the institution post visitor information (rules of visit, dress code, security checks, etc.)	Attachment 1; Item 6(l); Page 6	x			HK	OB, DR, SI, OT
F. Is the visitation properly staffed and the visits are conducted in a safe, controlled environment?	Attachment 1; Item 6(l); Page 6	x			HK	SI
G. Are all visitors and their personal belongings properly searched prior to entry to the visit room?	Attachment 1; Item 6(l); Page 6	x			HK	SI
H. Are the inmates properly searched prior to entry or exit from visiting?	Attachment 1; Item 6(l); Page 6	x			HK	SI

Other Comments: Four of nine non-contact visit phones not working - two phone areas without hardware (ICS Hardware). Facility recently changed phone vendors from ICS to GTL. GTL scheduled to come out for site-inspection/assessment on 6/15/12 before repairs and replacements can be made. PHOTOS: Posted visitation rules in front lobby; non-contact visitation.



GRIEVANCES		6	0			
Does the institution provide access to an impartial and non-discriminatory grievance procedure in accordance with policy and ACA standards? All grievance records are considered confidential and will not be available to staff or inmates except for clerical processing of records by the institution and for auditing purposes.	Review grievance policy & Inmate handbook, grievance logs, files, log numbers. Interview grievance officer and inmates.					
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			JJ	No deficiencies noted

A. Does the institution have a grievance officer that provides responses to facility grievances?	Attachment 1; item 6(j); Page 6	x			JI	OB, SI
B. Does the institution have an informal resolution grievance process before using the formal procedure?	Attachment 1; item 6(j); Page 6	x			JI	OB, DR, SI
C. Does the institution provide grievance informal / formal forms necessary for filing grievances?	Attachment 1; item 6(j); Page 6	x			JI	OB, DR, SI
D. Does the institution have secure grievances boxes accessible to inmates in the general population and segregation?	Attachment 1; item 6(j); Page 6	x			JI	OB, II
E. Does the institution have a logging & tracking system for informal and formal grievances?	Attachment 1; item 6(j); Page 6	x			JI	OB, DR, SI
F. Does the institution have designated time limits, documented time extensions (if applicable), an appeals process to the Warden in accordance with policy?	Attachment 1; item 6(j); Page 6	x			JI	OB, DR, SI
Other Comments: Reviewed grievances for the past quarter (March, April, May); Total 75 Formal/Informal grievances filed. Grievances processed properly per facility policy and addressed in a timely manner. Grievance logs sheets audited for past quarter. Secure grievance boxes located in GP & Seg. Formal/Informal grievance logs electronically sent to Mainland Branch for information each month.						
ACCESS TO COURTS		10	0			
Does the institution provide physical space and legal materials as designated by the State's current contract in accordance with policy and ACA standards?	Review policy, law library schedule logs, listed legal materials, interview staff, observe touch-screen kiosks. Hours of law library: Monday - Friday (8:00a - 2:30p)					
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			HK, JB, JI	No deficiencies noted
A. Does the institution have a law librarian?	Attachment 1; Item 6(k); Page 7-8	x			JB, JI	OB, SI
B. Does the institution provide inmates with reasonable access to the law library, law library materials/forms?	Attachment 1; Item 6(k); Page 7-8	x			JB, JI	OB, SI
C. Does the institution provide inmates access to the State's touch-screen kiosk system or other acceptable legal format materials?	Attachment 1; Item 6(k); Page 7-8	x			JB, JI	OB, DR, SI
D. Does the law library provide access to the following: 1) Hawaii Revised Statutes; 2) Hawaii Reports; Hawaii Appellate Reports; 3) U.S. Code Annotated or its equivalent; 4) Shepard's Hawaii Citations; 5) Hawaii Court Rules - State; 6) Hawaii Court Rules - Federal; 7) Hawaii Digest; 8) Black Law's Dictionary; 9) Federal Civil Procedures & Rules; and 10) Supreme Court Reports?	Attachment 1; Item 6(k); Page 7-8	x			JB, JI	OB, SI
E. Does the institution provide up to 3 additional hours of access to inmates with verified lawsuits that are still active in court if scheduling permits?	Attachment 1; Item 6(k); Page 7-8	x			JB, JI	DR, SI
F. Does the institution provide inmates access to parole hearings as scheduled by the Hawaii Paroling Authority?	Attachment 1; Item 6(k); Subitem (i); Page 7-8	x			HK	DR, SI
G. Does the institution provide inmates access to their attorneys' telephonic calls and court calls as scheduled by the State's Mainland Branch?	Attachment 1; Item 6(k); Subitem (i); Page 7-8	x			HK	DR, SI
H. Does the institution have a written policy/procedure for the handling of legal mail?	Attachment 1; Item 6(k); Page 7-8	x			HK	DR, SI
I. Does the institution provide indigent inmates access to paper and other supplies to contact legal counsel or representatives, courts, and other persons concerning legal matters in accordance with policy?	Attachment 1; Item 6(k); Page 7-8	x			HK	OB, DR, SI

Other Comments: Law Library schedules no more than 13 inmates per session (am or pm). November Unit (segregation) is scheduled for Law Library through their Unit staff. Inmates may request 3 additional hours of access to Law Library provided they have verifiable, active lawsuits. 7 of 8 kiosks were working in the law library. Librarian stated that she will replace the broken kiosk with one in her office. Another kiosk was sent out to PSD's vendor (Touch Sonic) on 6/04/12 for replacement. Staff to contact MB when kiosk not working so MB can work directly with vendor in getting kiosks up and running. Incoming/outgoing legal mail logged in OMS system for every inmate. PHOTO: Touch-Screen Kiosk station



SECURITY & CONTROL - STAFFING & TRAINING		11	0			
Is the institution's security/control and operating plans in accordance with policies/procedures and ACA standards? Are the staff members appropriately trained in this area?	Interview Chief of Security and Training Manager; review security policies, training curriculums this is to include PREA policies, records, documents. Observe security practices, drills and shakedowns (as applicable)					
Security Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	X			CVW, AD	No deficiencies noted
A. Does the institution have a security staffing plan that includes all mandatory posts?	Attachment 1; Item 6(l); Pages 8-9	X			CVW, AD	DR, SI
B. What is the officer to inmate ratio?	Attachment 1; Item 6(l); Pages 8-9	X			CVW, AD	DR, SI
C. Does the institution have post orders available for each post?	Attachment 1; Item 6(l); Pages 8-9	X			CVW, AD	DR, SI
D. Are post orders reviewed annually to ensure accuracy of post functions?	Attachment 1; Item 6(l); Pages 8-9	X			CVW, AD	SI
E. Are staff members required to read and sign-off that they have read and understand post orders pertaining to their assigned areas?	Attachment 1; Item 6(l); Pages 8-9	X			CVW, AD	SI
F. Does the institution have a written policy governing facility training of its security staff members?	Attachment 1; Item 6(l); Pages 8-9	X			CVW, AD	DR, SI
G. Does the institution provide its security staff with a minimum of 160 hours of basic correctional training within 3 months of employment and a minimum of 40 hours of annual supplemental correctional training?	Attachment 1; Item 6(l); Pages 8-9	X			CVW, AD	DR, SI
H. Does the institution provide security staff with on-the job observation and supervision?	Attachment 1; Item 6(l); Pages 8-9	X			CVW, AD	OB, SI
I. Are the training instructors certified (security)?	Attachment 1; Item 6(l); Pages 8-9	X			CVW, AD	OB, SI
J. Does the Warden/Designated ADO staff and Chief of Security make daily rounds throughout the facility?	Attachment 1; Item 6(l); Pages 8-9	X			CVW, AD	OB, SI
Other Comments: Capt. Delos Santos randomly interviewed security line staff and unit management team and during exit interview, reported how impressed he was at how well each employee knew their job duties & responsibilities. He reported how staff members are knowledgeable of all incidents & reporting measures.						
SECURITY & CONTROL - URINALYSIS & STG		6	0			
A. Does the institution provide random and suspect urinalysis of 10% of the State's population?	Review urinalysis testing percentages for past quarter; interview Chief of Security regarding policy, process and record keeping	X			CVW, AD	DR, SI
B. Does the institution provide an opportunity for a second test at the inmate's request/cost?	Attachment 1; Item 6(o); Page 9	X			CVW, AD	DR, SI
C. Does the institution report its positive results to the Mainland Branch within 24-hours after results of tests are received?	Attachment 1; Item 6(o); Page 9	X			CVW, AD	DR, SI
D. Does the institution have a written policy/procedure for identifying and managing security threat groups (STG)?	Attachment 1; Item 6(o); Page 9	X			CVW, AD	OB, SI
E. Does the institution regularly monitor STG recruitment activities and possible threats?	Attachment 1; Item 6(o); Page 9	X			CVW, AD	OB, DR, SI
F. Does the institution submit monthly STG reports to the State's Mainland Branch?	Attachment 1; Item 6(o); Page 9	X			CVW, AD	DR, SI

Other Comments: Reports are sent at the end of the month to Mainland Branch office and STG office.						
SECURITY & CONTROL - SPECIAL MANAGEMENT (SHIP)		9	0			
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			CVW	No deficiencies noted
A. Does the institution have written polices/procedures concerning the special management of inmates, Special Housing Incentive Program (SHIP)?	Review policy and interview staff; observe SHIP (all 3 levels)	x			CVW	OB, SI
C. Are inmates assigned to the SHIP unit in accordance with the policy's placement criteria?	Attachment 1; Item 10(b); Page 13	x			CVW	OB, DR, SI
D. Does the inmate receive due process when an assignment is made?	Attachment 1; Item 10(b); Page 14	x			CVW	DR, SI
E. Does the inmate receive regular status reviews in accordance with SHIP policy guidelines?	Attachment 1; Item 10(b); Page 15	x			CVW	DR, SI
F. Does the inmate in SHIP have access to the law library and/or his attorney on record?	Attachment 1; Item 10(b); Page 16	x			CVW	DR, SI
G. Does the inmate maintain access to other programs and services in accordance with SHIP policy (i.e. Education)?	Policy states that education classes will be scheduled in their dayroom for inmates on Step 2 and Step 3	x			CVW	OB, SI
H. Is the SHIP unit appropriately supervised by qualified, trained staff?		x			CVW	DR, SI
I. Does the institution document regular observation of inmates in the SHIP unit in accordance to the institution's policy and procedures?	Attachment 1; Item 10(b); Page 15	x			CVW	DR, SI
Other Comments: SHIP inmates can request to go to law library anytime; SHIP3 TABE test classes leading to GED.						
SECURITY & CONTROL - SEARCHES & INSPECTIONS		11	0			
A. Does the institution have written polices/procedures concerning searches of vehicles, staff and inmates?	Review policy and interview staff; observe various searches during this audit	x			CVW, AD	DR, SI
B. Does the institution have a written policy/procedure concerning the search of an inmate cell or bed areas?	Attachment 1; Item 6(l); Pages 8-9	x			CVW, AD	DR, SI
C. Does the institution's policies/procedures on searches cover the search in storage and other critical areas in the facility?	Attachment 1; Item 6(l); Pages 8-9	x			CVW, AD	DR, SI
D. Are the searches performed on a regular and/or random basis including a routine facility shake-down for contraband?	Attachment 1; Item 6(l); Pages 8-9	x			CVW, AD	DR, SI
E. When contraband is discovered, does the institution have a written policy/procedure on the handling of items, chain of custody, proper written documentation that must accompany the confiscated items to the designated facility authority for further investigation or disposal?	Attachment 1; Item 6(l); Pages 8-9	x			CVW, AD	DR, SI
F. Does the institution have a secure storage area that is designated for evidence storage that is accessible to authorized staff only?	Attachment 1; Item 6(l); Pages 8-9	x			CVW, AD	OB, SI
G. Are the inmates provided written notification of confiscated contraband items?	Attachment 1; Item 6(l); Pages 8-9	x			CVW, AD	DR, SI
H. Is a disciplinary report issued to the inmate for confiscated contraband items (if appropriate)?	Attachment 1; Item 6(n); Page 9	x			CVW, AD	DR, SI
I. Does the institution refer inmates for prosecution for violating the laws of the state?	Attachment 1; Item 6(l); Pages 8-9	x			CVW, AD	OB, SI
J. Does the institution conduct security inspections on each shift in all areas?	Attachment 1; Item 6(l); Pages 8-9	x			CVW, AD	DR, SI
K. Does the institution have a written policy/procedure to correct security deficiencies?	Attachment 1; Item 6(l); Pages 8-9	x			CVW, AD	DR, SI
Other Comments: Participated in cell search in J-Unit; participated in disciplinary hearings on 6/6/12 that included contraband items. During exit interview, shared experiences and was very impressed with their inspections.						
SECURITY & CONTROL - EMERGENCY RESPONSE		6	0			

A. Does the institution have an emergency response preparedness plan?	Review emergency response plans; interview safety authority or designated staff member	X				CVW, AD	DR, SI
B. Does the institution have an emergency response team and a designated facility control center in case of an emergency?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	DR, SI
C. Does the institution have a written policy/procedure on managing riots, disturbances, hostage situations, work stoppages, fires, escapes, bomb threats and natural disasters?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	DR, SI
D. Does the institution have appropriate agreements with the local county and law enforcement agencies in emergency responses?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	DR, SI
E. Does the institution provide training of all staff in emergency response plans (i.e. Command post, food service, etc.)	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	DR, SI
F. Does the institution have a written policy/procedure for how often the facility must run emergency drills?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	DR, SI

Other Comments: Capt. Van Winkle reported reviewing the SORT/Mobile Command Board and being impressed with the organization of policies on critical incidents (separate binders for each event). Facility has agreements with other facilities, local police and fire dept. for emergency response. Facility holds annual drills for critical emergency response events.

SECURITY & CONTROL - INMATE COUNTS		5	0				
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A. Does the institution have a written policy/procedure for conducting inmate counts to include formal counts, information counts and lockdown (emergency) counts?	Review policy; interview security staff on various counts	X				CVW, AD	OB, SI
B. Does the institution conduct a formal count on each shift?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	OB, SI
C. Does the institution conduct an informal count on each shift?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	OB, SI
D. Does the institution have a written policy/procedure for appropriate action when the count does not clear?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	DR, SI
E. Does the institution have a face-to-ID count check?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	OB, SI

Other Comments: Capt. Van Winkle did count observations in L-Unit

SECURITY & CONTROL - TOOL & KEY CONTROL		8	0				
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A. Does the institution have a written policy/procedure governing the storage, issuance, classification and use of tools and keys?	Review policy and interview Chief of Security who has the overall responsibility for tool control management	X				CVW, AD	OB, DR, SI
B. Does the institution make adequate provisions for the secure storage of all tools and keys in the facility?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	OB, SI
C. Does the institution have a tool & key control officer?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	OB, SI
D. Does the institution have a logging system for issuance and the return of tools?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	OB, DR, SI
E. Does the institution have a logging system or issuance and the return of keys?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	OB, SI
F. Does the institution have proper shadow boards to provide rapid visual inventory of tools?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	OB, SI
G. Does the institution have a written policy/procedure to report lost or damaged tools?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	OB, DR, SI
H. Does the institution have a written inventory for all tools and keys?	Attachment 1; Item 6(l); Pages 8-9	X				CVW, AD	OB, DR, SI

Other Comments: Capt. Van Winkle reviewed log books and shadow boards with excellent marks. Inventory logs are in order organized in binders. PHOTO: One of many shadow boards in the facility.



SECURITY & CONTROL - USE OF FORCE		3	0			
A. Does the institution have a written policy/procedure for Use of Force?	Review policy; interview Chief of Security and SORT team members if available during this audit	x			CVW, AD	DR, SI
B. Does the institution provide proper training of appropriate staff members under this policy?	Attachment 1; Item 6(m) Subitems (i-iii); Pages 8-9	x			CVW, AD	DR, SI
C. In the event of a Use of Force, does the institution properly notify the State's Mainland Branch?	Attachment 1; Item 6(m) Subitems (i-iii); Pages 8-9	x			CVW, AD	DR, SI

Other Comments: During custody hearings in segregation on 6/6/12, Capt. Delos Santos assisted staff in a Use of Force takedown with an inmate after inmate attempted to attack a staff member. All reports were completed in a timely manner and proper notifications were made to PSD per facility policy.

SECURITY & CONTROL - DISCIPLINE		10	0			
A. Does the institution have a written policy/procedure that governs the rules and regulations of the facility?	Attachment 1; Item 6(n); Page 9	x			CVW, AD	DR, SI
B. Does the institution provide proper notification of Priority 1 incidents to the State's Mainland Branch?	Attachment 1; Item 6(n); Page 9	x			CVW, AD	DR, SI
C. Does the institution complete its investigations in a timely manner in accordance with policy?	Attachment 1; Item 6(n); Page 9	x			CVW, AD	DR, SI
D. Does the institution conduct its disciplinary hearings in a timely manner in accordance with policy?	Attachment 1; Item 6(n); Page 9	x			CVW, AD	OB, DR, SI
E. Does the charges on the disciplinary report match the offense?	Attachment 1; Item 6(n); Page 9	x			CVW, AD	DR, SI
F. Are the inmates provided a copy of the disciplinary report to review?	Attachment 1; Item 6(n); Page 9	x			CVW, AD	SI
G. Does the institution give an inmate the opportunity to appeal?	Attachment 1; Item 6(n); Page 9	x			CVW, AD	DR, SI
H. Is the disciplinary committee impartial and not involved in the original investigation and/or write up?	Attachment 1; Item 6(n); Page 9	x			CVW, AD	DR, SI
I. Does the institution notify the Mainland Branch if an inmate's disciplinary segregation exceeds 60 days?	Attachment 1; Item 6(n); Page 9	x			CVW, AD	SI
J. Does the institution send its disciplinary reports and disciplinary appeals to the Mainland Branch at the end of each month?	Attachment 1; Item 6(n); Page 9	x			CVW, AD	SI

Other Comments:

INMATE TRUST FUNDS & RESTITUTION PAYMENTS		5	0			
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			HK	No deficiencies noted
A. Does the institution follow PSD policy COR.02.12 "Inmate Trust Accounts"?	PSD Policy COR.02.12	x			HK	OB, DR, SI
B. Does the institution maintain separate spendable & restricted accounts for inmates that do not bear interest?	Attachment 1; Item 6(p); Pages 9-10	x			HK	OB, DR, SI
C. Does the institution restrict monetary deposits into an inmate's account to only those who are approved on the Inmate's visit list?	Attachment 1; Item 6(p); Pages 9-10	x			HK	OB, DR, SI
D. Does the institution deduct 10% of inmate wages for monthly restitution payments as identified by the Mainland Branch for CVCC?	Attachment 1; Item 6(q); Page 9	x			HK	OB, DR, SI

Other Comments: Line item C fully implemented as of 6/12/12. During the audit (week of 6/05/12), facility followed this depository policy with the exception of Hotel and November units until all background checks for these units could be completed.						
TELEPHONE COSTS & PHONE MONITORING		4	0			
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			JB	No deficiencies noted
A. Does the institution have a schedule of phone rate charges and services available?	Attachment 1; Item 6(r); Page 10	x			JB	DR, SI
B. With the exception of phone calls with attorneys' regarding legal matters, does the institution monitor its phone calls for security purposes?	Attachment 1; Item 6(r); Page 10	x			JB	OB, SI
C. Does the institution generate an incident report when a potential security violation is discovered during the monitoring of phone calls?	Attachment 1; Item 6(r); Page 10	x			JB	OB, DR, SI
Other Comments: On 05/22/12, ICS phone vendor transferred over to new vendor, GTL phone company. Phone rates remain \$0.25. Inmates will have same commissary and PIN numbers; phone time and monies will transfer over to GTL. New incoming inmates will have different looking PIN. Effective 07/09/12, inmate will be responsible for paying the USF tax in addition to the cost of the call (debit interstate and debit international calls). The current USF tax rate is set at 14.4%; which is applied to the total cost of the call.						
DNA TESTING PROGRAM		5	0			
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			JB	No deficiencies noted
A. Has the facility staff received proper training from the State's Mainland Branch on bucal swab collection?	Attachment 1; Item 6(s); Page 10	x			JB	DR, SI
B. Does the institution conduct the DNA test prior to inmates returning to Hawaii?	Attachment 1; Item 6(s); Page 10	x			JB	DR, SI
C. Does the institution send the completed DNA collection forms to the State's Mainland Branch prior to the inmates return?	Attachment 1; Item 6(s); Page 10	x			JB	OB, DR
D. Does the institution have DNA kits from the State?	Attachment 1; Item 6(s); Page 10	x			JB	OB
Other Comments: There are 6 boxes of DNA kits in R&D. PSD much schedule another DNA bucal swab collection class on next audit to train new staff members.						
INMATE PROGRAMS - EDUCATION SERVICES		15	0			
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			MT	No deficiencies noted
A. Does the institution have access to the State's SMS system and have they received proper training in SMS?	Attachment 1; Item 10(a,b); Pages 11-13	x			MT	DR, SI
B. Does the institution comply with the State's education program standards on program placement as indicated in the State's SMS system?	Attachment 1; Item 10(a,b); Pages 11-13	x			MT	DR, SI
C. Does the institution utilize a standardized assessment for education placement?	Attachment 1; Item 10(a,b); Pages 11-13	x			MT	DR, SI
D. Does the institution provide Basic Literacy/ESL classes as necessary?	Attachment 1; Item 10(a,b); Pages 11-13	x			MT	DR, SI
E. Does the institution provide Adult Basic Education classes?	Attachment 1; Item 10(a,b); Pages 11-13	x			MT	DR, SI
F. Does the institution provide GED and GED testing to qualifying inmates?	Attachment 1; Item 10(a,b); Pages 11-13	x			MT	DR, SI
G. Does the institution provide access to college correspondence courses (at the inmate's expense)?	Attachment 1; Item 10(a,b); Pages 11-13	x			MT	DR, SI
H. Is the institution available to provide access to distance learning alternatives at the State's request (no cost to the Provider) if such request is made?	Attachment 1; Item 10(a,b); Pages 11-13	x			MT	DR, SI
I. Does the institution provide vocational training (SCC only) and what types of training is provided?	Attachment 1; Item 10(a,b); Pages 11-13	x			MT	DR, SI
J. Does the institution provide cognitive behavior programs (Breaking Barriers & Houses of Healing)?	Attachment 1; Item 10(a,b); Pages 11-13	x			MT	DR, SI

K. Are the instructors for the cognitive behavior program certified to teach these courses from a training program approved by the State?	Attachment 1; Item 10(a,b); Pages 11-13)	x			MT	DR, SI
L. Does the institution provide Anger/Stress Management?	Attachment 1; Item 10(a,b); Pages 11-13)	x			MT	DR, SI
M. Does the institution provide Hawaiian cultural programs to address religious and cultural needs of inmates?	Attachment 1; Item 10(a,b); Pages 11-13)	x			MT	DR, SI
N. Does the institution's adult education program meet the State's correctional education program?	Attachment 1; Item 10(a,b); Pages 11-13)	x			MT	DR, SI
Other Comments: PSD Education Branch Administrator M. Tito conducted an off-site audit of facility education programs through her weekly conference calls with Principal Sell and Academic Counselor White which also included a comprehensive review of electronic TABE scores and course test scores inputted in PSD's SMS Education database. Ms. Tito confirms that the facility is fully compliant with HI's TABE placement standards. Education staff also has implemented KeyTrain supplemental computer assisted learning programs at Ms. Tito's request and PSD Education expense. Two teachers alternate in providing education services to inmates in SHIP.						
INMATE PROGRAMS - SUBSTANCE ABUSE TREATMENT		11	0			
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			LH	No deficiency noted
A. Does the institution have access to the State's SMS system and have they received proper training in SMS?	Attachment 1; Item 11; Page 13-14	x			LH	DR, SI
B. Does the institution provide an Outpatient Substance Abuse Program (formerly referred to as Level II) utilizing a cognitive behavioral treatment component as specified by the State?	Attachment 1; Item 11; Page 13-14	x			LH	OB, DR, SI
C. Does the institution provide a Substance Abuse Residential TC Program (formerly referred to as Level III) as specified by the State?	Attachment 1; Item 11; Page 13-14	x			LH	OB, DR, SI
D. Does the institution provide Aftercare services to inmates that completed the Substance Abuse Residential TC Program?	Attachment 1; Item 11; Page 13-14	x			LH	OB, DR, SI
E. What is the ratio of direct service treatment staff to inmates?	Attachment 1; Item 11; Page 13-14	x			LH	DR, SI
F. Does the institution complete substance abuse assessments in accordance with the State's LSI-R/ASUS protocols?	Attachment 1; Item 11; Page 13-14	x			LH	OB, DR, SI
G. Are the institution's substance abuse treatment counselors LSI-R/ASUS certified?	Attachment 1; Item 11; Page 13-14	x			LH	DR, SI
H. Does the institution place an inmate on the priority listing within 30 days after receiving an inmate's request and/or if required by inmate's substance abuse assessment?	Attachment 1; Item 11; Page 13-14	x			LH	DR, SI
I. Does the institution conduct random or suspect urinalysis to inmates participating in substance abuse treatment?	Attachment 1; Item 11; Page 13-14	x			LH	DR, SI
J. Does the institution have written guidelines to re-admit an inmate for treatment after termination and/or non-compliance?	Attachment 1; Item 11; Page 13-14	x			LH	DR, SI
Other Comments: During this audit, Mr. L. Hales trained all CCA RDAP staff in the use of the new SA data base. Log in and password access was assigned to each staff member. There were no issues to be rectified from last audit. Six of the 10 staff are currently certified to conduct LSI-R/ASUS but 3 of them are new. Per cent of random UA tests exceed contract requirements.						
INMATE PROGRAMS - OTHER		10	0			
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			HK	No deficiencies noted
A. Does the institution have a written policy/procedure concerning worklines and is the institution in compliance with its pay scale being equal to the State's correctional facilities at 0.25 per hour?	Attachment 1; Item 14); Pages 15-16	x			HK	DR
B. Does the institution provide workline opportunities for at least 2/3 of the population?	Attachment 1; Item 14); Pages 15-16	x			HK	DR

C. Does the institution have a hobby shop and/or hobby craft program for inmates in general population to participate?	Attachment 1; Item 14); Pages 15-16	x			HK	OB, SI, II
D. Does the institution have a Faith-based Unit designed to serve as a socialization process where inmates learn to identify self-centered interests and replace those behaviors with productive activities?	Attachment 1; Item 14); Pages 15-16	x			HK	OB, SI, II
E. Does the institution provide religious programs in accordance with policy and standards?	Attachment 1; Item 14); Pages 15-16	x			HK	OB, SI
F. Does the institution have a Chaplain?	Attachment 1; Item 14); Pages 15-16	x			HK	OB, SI
G. Does the institution provide space for religious programs and events?	Attachment 1; Item 14); Pages 15-16	x			HK	OB, DR, SI
H. Does the institution require its volunteers to complete appropriate, documented training and facility orientation programs prior to assignment?	Attachment 1; Item 14); Pages 15-16	x			HK	OB, SI
I. Is there a criminal background check done on all volunteers who have direct, unsupervised contact with inmates?	Attachment 1; Item 14); Pages 15-16	x			HK	DR, SI

Other Comments: Reviewed workline billings and monthly count reports. PHOTO: Items made by inmates in Hobby Shop; Instruments in Music room



INMATE CLASSIFICATION		5	0			
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			JB	No deficiencies noted
A. Does the institution have a written policy/procedure for its internal classification system used for housing and workline purposes?	Attachment 1; Item 13; Pages 14-15; PSD Policy CORR.18.01	x			JB	DR, SI
B. Does the institution follow PSD policy COR.18.01 "Inmate Classification"?	Review policy and interview classification officer; HI classification should be completed on an annual basis	x			JB	OB, DR, SI
C. Does the institution have a Classification Officer?	Attachment 1; Item 13; Pages 14-15	x			JB	SI
D. Does the classification have access to the State's Offendertrak Management system?	Attachment 1; Item 13; Pages 14-15	x			JB	OB, DR, SI

Other Comments: MB office works with the facilities Classification Officer in maintaining annual reclassifications.

HEALTH CARE SERVICES		26	0			
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report	x			JL	No deficiencies noted
A. Does the institution provide routine health care services to inmates?	Attachment 1; Item 15; Page 16	x			JL	DR, OB
B. Does the institution operate within 85% of the National Commission on Correctional Health Care Standards (NCCHC) Prison Edition, 2008?	Attachment 1; Item 15; Page 16	x			JL	DR, SI
C. Does the institution have a Health Services Administrator that may be a registered nurse?	Attachment 1; Item 15; Page 16	x			JL	DR, SI

D. Does the institution employ licensed health care staff including physicians, nurse practitioners, registered nurses and physician assistants that is overseen by the Health Services Administrator?	Attachment 1; Item 15; Page 16	x			JL	OB, DR, SI
E. Is the health care staff trained in correctional health care?	Attachment 1; Item 16(b); Page 16	x			JL	DR, SI
F. Does the institution provide primary care services including sick call exams and daily urgent care for the inmates in general population and segregation?	Attachment 1; Item 16(a); Page 16	x			JL	PB, DR, SI, II
G. Is the clinical delivery of care timely, appropriate to the acuity of the patient, and at a level comparable to the community standard for medical care in accordance with NCCHC standards?	Attachment 1; Item 16(a); Page 16	x			JL	DR
H. Does the institution have a secured sick call management system that processes sick call requests within 24-hour of its notification and/or receipt?	Attachment 1; Item 16(c); Pages 16-17	x			JL	OB, DR, SI
I. Does the institution provide necessary health care follow-up appropriate to the acuity of the patient within 72-hours of received request?	Attachment 1; Item 16(c); Pages 16-17	x			JL	OB, DR, II
J. Does the institution provide a chronic care management system as described in the State's contractual agreement?	Attachment 1; Item 16(d); Page 17	x			JL	OB, DR, SI
K. Does the institution provide medical and specialty services utilizing community specialists or whenever possible, specialist services on-site?	Attachment 1; Item 16(e); Page 17	x			JL	OB, DR, SI, II
L. Does the institution provide observation beds/cells for patients who require more intense monitoring or treatment?	Attachment 1; Item 16(f); Page 17	x			JL	OB, DR, SI, II
M. Does the institution provide routine diagnostic procedures and/or services?	Attachment 1; Item 16(g); Page 17	x			JL	OB, DR, SI
N. Does the institution provide fixed and/or mobile radiology services?	Attachment 1; Item 16(h); page 17	x			JL	OB, DR, SI
O. Does the institution provide periodic prevention visits to review a patient's need for preventive services as described in the State's contractual agreement?	Attachment 1; Item 16(i); Page 17	x			JL	DR, SI
P. Does the institution provide an infection control program to include ongoing monitoring during intake, prevention visits, and during sick calls?	Attachment 1; Item 16(j); Page 17	x			JL	DR, SI
Q. Does the institution provide immunizations as described in the State's contractual agreement?	Attachment 1; Item 16(k); Pages 17-18	x			JL	DR, SI
R. Does the institution provide preventive screening services as described in the State's contractual agreement?	Attachment 1; Item 16(l); Page 18	x			JL	DR, SI
S. Does the institution provide Hepatitis C treatment that is consistent to the State's treatment guidelines?	Attachment 1; Item 16(m); Page 18	x			JL	DR, SI
T. Does the institution provide mortality and peer reviews?	Attachment 1; Item 16(p); Page 18	x			JL	DR, SI
U. Does the institution provide medical prostheses at the cost of the inmate in accordance with the State's policy and procedures?	Attachment 1; Item 16(q); Page 18	x			JL	OB, DR, SI
V. Does the institution provide optometry care as described in the State's contractual agreement?	Attachment 1; Item 16(r); Pages 18-19	x			JL	DR, SI
W. Does the institution provide dental services as described in the State's contractual agreement?	Attachment 1; item 16(s); Page 19	x			JL	OB, DR, SI, II
X. Does the institution provide mental health services as described in the State's contractual agreement?	Attachment 1; Item 16(t); Page 19	x			JL	OB, DR, SI
Y. Does the institution assess reasonable co-payment fees consistent with the State's written co-payment policies and procedures?	Attachment 1; Item 21; Page 21	x			JL	OB, DR, SI, II

Other Comments: The facility scored 100% on their quarterly pharmacy audit on 6/12/12. RN Lopez randomly reviewed electronic medical records with no serious issues. A new Provider was recently hired with a start date in a couple of weeks. The facility dentist provides services within the community standards. The medical care at CCA continues to be physician-driven which is important.

MANAGEMENT - PERSONNEL / REPORTING		0	0			
Audit Deficiencies- Have any issues been rectified from the last Audit (if applicable)?	Review previous audit report					No deficiencies noted
A. Does the institution provide 24-hour care and supervision to inmates in accordance with written policy/procedures and ACA standards?	Attachment 1; Item 24 (a-k); Pages 22-23					
B. Does the institution conduct criminal background checks on all newly hired employees?	Attachment 1; Item 24 (a-k); Pages 22-23					
C. Does the institution conduct random drug testing on staff?	Attachment 1; Item 24 (a-k); Pages 22-23					
D. Does the institution provide a minimum of 160 hours of basic correctional training within 3 months of employment and an additional 40 hours of annual supplemental training?	Attachment 1; Item 24 (a-k); Pages 22-23					
E. Does the institution refer staff for prosecution for violating the laws of the state?	Attachment 1; Item 25; Pages 22-23					
F. Does the institution employ a single on-site Warden to manage each facility under the State's contractual agreement?	Attachment 1; Item 24 (a-k); Pages 22-23					
G. Does the institution operate its facility utilizing the Unit Management Model?	Attachment 1; Item 24 (a-k); Pages 22-23					
H. Does the institution have a Quality Assurance Manager?	Attachment 1; Item 26 (a-f); Pages 23-24					
I. Does the institution's QA Manager track facility policies, revisions/changes?	Attachment 1; Item 26 (a-f); Pages 23-24					
J. Does the institution's QA Manager schedule internal audits?	Attachment 1; Item 26 (a-f); Pages 23-24					
K. Does the institution's QA Manager serve as a local coordinator for all external audits?	Attachment 1; Item 26 (a-f); Pages 23-24					
L. Does the institution's QA Manager track audit deficiencies, plans of action and other remedial actions related to audit outcomes?	Attachment 1; Item 26 (a-f); Pages 23-24					
M. Does the institution's QA Manager make recommendations to the Warden for policy and procedural changes?	Attachment 1; Item 26 (a-f); Pages 23-24					
N. Does the institution's QA Manager provide responses and corrective action plans to the State within 30 days of receiving any adverse actions as documented in its monitoring report?	Attachment 1; Item 26 (a-f); Pages 23-24					
O. Does the institution have a written policy/procedure to implement liquidated damages for staffing patterns (mandatory post) and residential TC treatment program?	Attachment 1; Item 28); Pages 23-24					
P. Does the institution submit inmate progress reports every 6 months to the State's Mainland Branch?	Interview Chief of Unit Management and Classification Supervisor; review records and files					
Q. Does the institution complete annual classifications on the Hawaii classification system on Offendertrak?	Attachment 1; Item 32 (a-g); Pages 26-27					
R. Does the institution submit notification incident packets to the State's Mainland Branch?	Attachment 1; Item 32 (a-g); Pages 26-27					
S. Does the institution submit disciplinary reports at the end of each month to the State's Mainland Branch?	Attachment 1; Item 32 (a-g); Pages 26-27					
T. Does the institution submit a monthly report by the 5th working day of each month to the State's Mainland Branch?	Attachment 1; Item 32 (a-g); Pages 26-27					

Other Comments: Due to decreasing population counts, as certain positions open up (staff transfers, terminations, resignations, promotions), the open positions are not being filled; 3 housing pods are closed. However, all mandatory positions are filled per contractual agreement. Saguaro HR does not hire felony convicted individuals. Employees may have a misdemeanor on record, however, if it involves violence, they are not eligible for hire. The facility began tracking their informal internal audits on a database in January 2012.

*As contractually required, the Warden shall have thirty (30) days from the receipt of this monitoring report to respond with a corrective plan of action to address all issues of Non-Compliance.

Total Compliant	256
Total Non-Compliant	0

