

Summaries At-A-Glance: SAVIN Governance Committee (SGC)

Meeting Date	April 17, 2023
ATTENDEES	<p>Members Present: Randi Barretto, Crime Victim Compensation Commission (CVCC-SGC Chair); Dayna Miyasaki, Judiciary (JUD); Toby Wilson (Victim Representative); Honolulu Police Dept. (HPD); Rebecca Vogt Like, Kauai Office of the Prosecuting Attorney (Kaua'i PA); Rosemarie Albano, Honolulu Victim Witness Kokua Services (Hon VWKS); Angelina Mercado, Hawaii State Coalition Against Domestic Violence (HSCADV); Lynn Matsuoka, Sex Abuse Treatment Center (SATC); Lisa Sur, Dept. of Public Safety, Information Technology Services (PSD-ITS); Tommy Johnson, Dept. of Public Safety, Director (PSD-DIR)</p> <p>Designees Present: Tara Benevides, Hawaii Victim Witness Program (Hawaii VWP); Cyndi Keller, Dept. of the Attorney General, Crime Prevention and Justice Assistance Division (AG-CPJAD); Storm Poomaihealani, (Kauai VWP); Paul Applegate, Kauai Police Dept. (KPD); Reid Pursley, Maui Police Dept. (MPD); Pamela Ferguson-Brey, (ED – CVCC); Hana Denning, Hawaii Paroling Authority (HPA)</p> <p>Others Present: Tani Dydasco, Dept. of Public Safety, SAVIN Coordinator (PSD-SAVIN Coordinator); Nettie Arias, Dept. of Public Safety, Restitution and Victim Services (PSD-RAVS); Leanna Bair, (CVCC); Dennis Dunn (Hon VWKS, Retired); Paul Lacuesta, (CVCC)</p> <p>Members Absent: Anita Ahuja, Maui Victim Witness (Maui VW); Rio Amon-Wilkins, Hawaii Police Dept. (Hawaii PD); Karlotta Carvalho, Mothers Against Drunk Driving (MADD)</p>
DISCUSSIONS	<p>I. <u>Review and Approval of Meeting Minutes</u> <i>DISCUSSION/CONCERN(S)</i></p> <ul style="list-style-type: none"> • The January 31, 2023 meeting minutes have been reviewed by the committee. • The Committee approved the final meeting minutes. <p>ACTION PLAN</p> <ul style="list-style-type: none"> • Ms. Dydasco (PSD-SAVIN Coordinator) to have the final meeting minutes posted to the PSD SAVIN website.
	<p>II. <u>SAVIN Marketing</u> <i>DISCUSSION/CONCERN(S)</i> SAVIN Brochures/Translations:</p> <ul style="list-style-type: none"> • The SAVIN brochures will be updated/refreshed using the custom template for the current brochures instead of going through APPRISS to avoid their branding. A draft will be presented to the committee and then translated. • Mr. Johnson (PSD) shared that the department did translations for bereavement notifications that went off of HPD's report by percentages for victims of crime and can provide the ethnicities to the SAVIN Coordinator. OHA and UH helped them with the translations no charge and might be able to do the same for the SAVIN brochures. • Mrs. Ferguson-Brey added that they also translated their mass violence brochure into twelve different languages based on state demographic and it would be interesting to see the differences between the two when prioritizing which ones will be used. <p>ACTION PLAN</p> <ul style="list-style-type: none"> • Ms. Dydasco (PSD-SAVIN Coordinator) to update/refresh SAVIN brochure and present draft to the committee.

III. Notification Settings

DISCUSSION/CONCERN(S)

Language Update for SAVIN Release Notifications:

- Notified by APPRISS that only the SMS verbiage differed from the rest for the Advanced Release/Sentenced with Pending Charges notification types. Updated language that is a little clearer has been submitted to APPRISS and a ticket was created to process the change for this notification.

UPDATE: Standardizing Victim Notification Requests (VNR):

- A workgroup was created to assist in standardizing the process for hard copy notification requests. These are requests that typically come from the county prosecutor’s office and are sent to the facilities requesting that they manually notify of an inmate’s release into the community, per statute. This is what was in place prior to the SAVIN system. The VNR workgroup has met and is standardizing the hard copy request form. An updated draft which includes added information about SAVIN, has been sent out to the workgroup for review. Once approved, instructions will be sent to the facilities, and all involved.
- Mr. Dunn (Hon. VWKS – Ret.) provided feedback suggesting adding “Deputy Prosecutor” in the “Completed by” section of the form and commented that problems have occurred in the past when a phone number is not being responded to and maybe unique problems or issues could be isolated more quickly if that type of information was identified there.
- Ms. Wilson (Victim Rep.) brought up the addition of the Notification ID numbers to the notifications since the migration, the intended use and absence of this function on the pavhawaii.com website, and whether we should start discussions about keeping the language in the notifications pending the possible long delay in pavhawaii.com. That we are coming on a year of telling people to look for these ID numbers that they aren’t going to see and hopes it doesn’t go too long before they do.
- Ms. Barretto (SGC Chair) agreed and reminded that the intent of the ID numbers in correlation to the website was all a part of the plans in the making for SAVIN to take on a much bigger program for post-conviction services. Many changes and different situations have occurred since the planning was implemented and is something that will definitely need to be discussed. She also reiterated that although the ID numbers themselves are not in service, the directed website and assistance for these calls do exist and are being answered.
- Ms. Dydasco (PSD-SAVIN Coordinator) agreed and stated that that is something they have been in discussion about, and that since it took a lot of work to get them on there and still falls in line with their goals for the website, they are more inclined to leave them in the notifications, but thinks a temporary work-around can be to add a landing page with information that addresses the ID numbers.
- Mr. Dunn (Hon. VWKS – Ret.) suggested maintaining an ongoing connection between the numbers and PAVHawaii since there may be other projects out there with the same name and someone may get connected to the wrong thing.
- Ms. Barretto (SGC Chair) confirmed the language and link connect to pavhawaii.com.
- Mrs. Ferguson-Brey (ED-CVCC) reiterated that before the webpage took a hiatus, the office was moving towards taking on more post-conviction services since they had a VOCA grant. One of the important aspects of the grant was to create a webpage that victims, survivors, and the community could access, that looks at the whole system and answers basic questions, and also provides resources. Although CVCC did not get grant funding again, the good news is they have a relationship with Suzanne Brown-McBride who is the head of the Council of State Governments and is working with them to continue on with the next steps for the website and moving forward with building it in a meaningful way. She will also do user testing and hopes everyone on the call will be involved once it’s done.

ACTION PLAN

- Ms. Dydasco (PSD-SAVIN Coordinator) to work with CVCC on temporarily modifying website to address Notification ID numbers.

	<p>IV. <u>APPRISS Contract Updates</u> <i>DISCUSSION/CONCERN(S)</i> FY 2021 SAVIN Contract Extension - Amendments:</p> <ul style="list-style-type: none"> • The current SAVIN contract with APPRISS expires on April 30, 2023, and PSD is filing for the first of two extensions. With that came a few proposed amendments from APPRISS. The basic being an expected 3% increase, an addition of taxes to the service charges, and data sharing permissions. • Ms. Barretto (CSG Chair) stated that in the contract it has always been that Hawaii is tax-exempt and data sharing has absolutely been a no-go and PSD currently has procurement looking into these issues. • The Data Sharing permissions are categorized by APPRISS as Incarceration Intelligence, Justice Intelligence, and Risk Intelligence. Past conversations regarding this have always been fighting against it. • PSD’s stance on Data Sharing is it is PSD’s data, and they should not be sharing it with anyone period. With respect to the tax issue, their stance is they pay within the contract and nothing else. • Ms. Barretto (CSG Chair) and Mr. Dunn (Hon. VWKS – Ret.) also recall previous SGC discussions on APPRISS’ Data Sharing, their different product lines, and them making money off supporting it. Mr. Dunn suggested inquiring with other states to see what their experiences have been. • Ms. Dydasco (PSD-SAVIN Coordinator) to continue reviewing the current SAVIN system with APPRISS and how it fits with the requirements of the contract as well as utilizing this extension time to explore and compare any beneficial alternatives. She brought up PSD’s newly acquired vendor for their Offendertrak replacement and the possible Victim Services and Notification modules this new program may have. <p>ACTION PLAN</p> <ul style="list-style-type: none"> • Ms. Dydasco (PSD-SAVIN Coordinator) to work with APPRISS and procurement on resolving tax and data sharing issues and research alternatives for comparison to provide feedback on what best benefits our Hawaii SAVIN Program.
	<p>V. <u>Monthly SAVIN Reporting</u> <i>DISCUSSION/CONCERN(S)</i> Monthly SAVIN Report (Handout):</p> <ul style="list-style-type: none"> • Searches on VINE have been pretty steady each month. There has been a slight increase in new registrations per month. • Pending APPRISS tickets have decreased and continue to get solved fairly quickly. With regards to the advanced release notification mentioned earlier, that ticket is in the process of being complete. The language sent for that notification change is, “Hi. This is the info you requested. <Name> is approaching the end of a court sentence and may be released on <Date>. This date may change. You will be notified again when the offender is released. For more info about this message please call...” • Calls into the SAVIN line have been increasing. More people registering for notifications tends to lead to more calls. • SAVIN collections are below the average of last fiscal year. Hawaii Correctional Industries are catching up on the last few months so there will be several deposits made in April and will show up on the next monthly reports. • There hasn’t been as much spending as intended for the expansion with the SAVIN program. We are currently in the hiring process and hope to get back up to speed with that and our services. • Mr. Dunn (Hon. VWKS – Ret.) asked if the information in the monthly report is routinely shared with the legislators, that it could be helpful for when questions come up during session and during the hearings on the bill so that they are routinely informed and advised since they seem to be unaware of a lot of the issues. • Mrs. Ferguson-Brey (ED-CVCC) added that they’ve been talking about sharing information due to the lack of understanding of the needs of victims and seeing resolutions with sole focus on offenders. Ms. Wilson (Victim Rep.) offered to assist.

	<ul style="list-style-type: none"> Ms. Mercado (HSCADV) commented on the importance of the legislators understanding the impact of this program and highlighting important data and staying ahead of that.
	<p>VI. <u>SAVIN and Restitution and Victim Services (RAVS) Reorganization</u> <i>DISCUSSION/CONCERN(S)</i> Status of SAVIN Coordination Office and Vacant Positions:</p> <ul style="list-style-type: none"> The letter from the SGC to the Director regarding the SAVIN positions was brought up and Ms. Barretto (SGC Chair) gave an update on the status of the hiring process. An interview was done for one candidate for the advocate position and a few interviews for the OA position are being scheduled. She was able to review the Position Descriptions as well as be a part of the interview panel and the drafting of the interview questions to include victim specific language and scenarios. Mr. Johnson (PSD Dir.) reminded the SGC that he took the input from the committee and agreed to allow the additional person to the interview panel and review the questions to make them victim centered. The plan is to hire the best person for the positions but in the end, they will be Public Safety employees. The position is a Corrections Program Specialist because that is the series. Creating a separate series with DHRD would take too long to do. Ms. Barretto (SGC Chair) clarified that the bulk of the confusion was that there wasn't victim centered language in the positions and getting clarification on the internal description versus the external was very different. Mrs. Ferguson-Brey (ED-CVCC) and Mr. Dunn (Hon. VWKS-Ret.) commented on being grateful for the process and for Tommy continuing to help make SAVIN and victim services the best program possible. Mr. Dunn (Hon. VWKS-Ret.) and Mr. Johnson (PSD Dir.) both agree that proceeding this way with existing series for these positions is a lot quicker especially when much of the descriptions are based off of existing roles. These SAVIN positions are new and so it may be better to have discussions on re-writing the positions after the expanded program has been established.
	<p>VII. <u>Legislative Updates</u> <i>DISCUSSION/CONCERN(S)</i> H.B. 1133, HD1, Relating to Public Safety and S.B. 369, Relating to Telephone Services for Committed Persons:</p> <ul style="list-style-type: none"> Mrs. Ferguson-Brey (ED-CVCC) explained that the two bills listed are the bills that would have eliminated the telephone tax that funds the SAVIN program. The bills were defeated, and she wants to thank everyone for sharing their testimonies and their support in making it happen. There is concern that this may come up again. Mr. Dunn (Hon. VWKS-Ret.), Mr. Johnson (PSD-Dir.), Ms. Mercado (HSCADV), and Ms. Wilson (Victim Rep.) share their gratitude with Mrs. Ferguson-Brey (ED-CVCC) and in promoting unity, spreading understanding, being prepared, and coming together speaking one voice to fight for victims and victim's programs.
<p>OTHER BUSINESS</p>	<p>VIII. <u>Other Business</u> <i>DISCUSSION/CONCERN(S)</i> Timeline to Reconvene In-Person SGC Meetings:</p> <ul style="list-style-type: none"> The plan is to return to in-person for the next scheduled SGC meeting. Mr. Dunn (Hon. VWKS-Ret.) commented on the recent shooting at a cockfight in Maili with the topic of discussions on the integration of enhanced SAVIN response to communities following instances like a mass casualty. Mrs. Ferguson-Brey (ED-CVCC) and Ms. Mercado (HSCADV) agree and would like further discussions on this topic in related workgroups.

	<p>ACTION PLAN</p> <ul style="list-style-type: none"> • Ms. Dydasco (PSD-SAVIN Coordinator) to reach out to members for logistics and travel arrangements for the next SGC meeting.
<p>NEXT MEETING ADJOURNMENT</p>	<p>IX. <u>Adjournment:</u></p> <ul style="list-style-type: none"> • <u>The meeting was adjourned at approximately 10:55 a.m.</u> • <u>The next meeting is tentatively set on Tuesday, August 1, 2023, (9:30 am - 11:30 am)</u>